Critical Values Task

Nursing will be notified via phone by the lab of a critical test result. A task will then fire to CareCompass or LaunchPoint to be completed by the RN when contacting the provider to promote closed loop communication. See RN/Lab communication steps included in the process below.

1. Select the Critical Values Task from the Activities window and click Document.
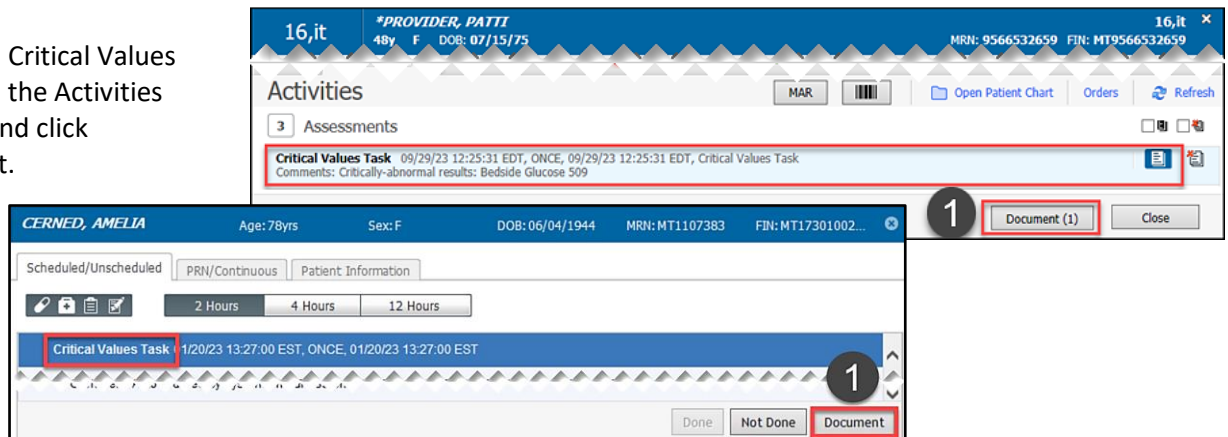
2. **The Nurse MUST contact the Provider within 1 hour of receiving the critical test result** and document the details of the communication.

   a. Correct the time of documentation as needed with the Change Task Documentation Time icon.
   b. Enter the date and time when the **Nurse** received report of a critical value.
   c. Enter critical value(s) the Provider is being notified of.
   d. Select the appropriate interventions based on the Provider's response.
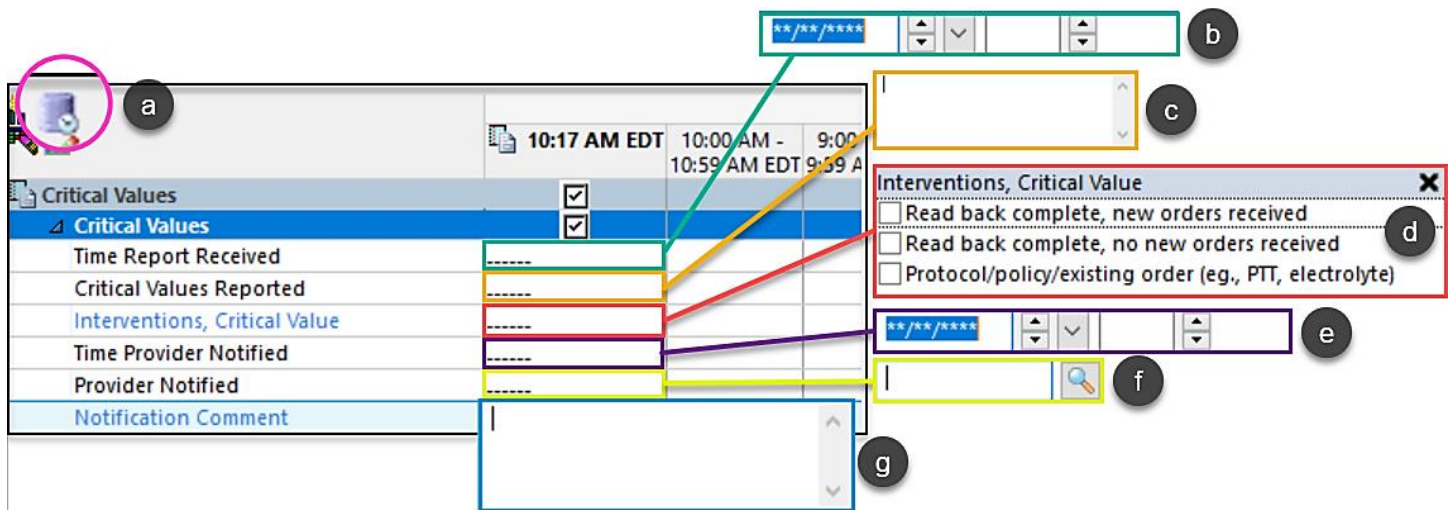
   e. Enter the date and time when the **Provider** received notification of a critical value.
   f. Enter the Name of the Provider notified.
   g. Add comments as needed.