

Cerner Revenue Cycle Ambulatory EDUCATION

January 19, 2023 -

Ready Reset In Room

Patient Left Not Seen

- 1. Click the Patient Tracking icon to open the Patient Tracking board.
- 2. Locate the patient's name.
 - a. Click on **Ready** to display the selection drop down.
 - b. Select Left Not Seen.
- 3. The **Patient Left Without Being Seen** popup appears.

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🚨 Patient Tracking 🖾

Appointment

• 08:00 AM Checked In

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- 4. If the patient would like to cancel, click **Cancel Appointment**.
 - a. Select a Cancel Reason.
 - b. Enter any pertinent comment(s) if necessary.
 - c. Click OK.



- 5. If the patient would like to reschedule their appointment, click **Reschedule Appointment**.
 - The Reschedule
 Appointment
 conversation will
 open; modify as
 necessary.

Appointment Type EP Established Patient	ation der for this		
Preferred Resource			
	<u> </u>	<u> </u>	
Date			
10/28/2021			

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