

Quick Tips for New Providers for ED and Urgent Care Providers

Cerner FirstNet and PowerChart EDUCATION

LaunchPoint Summary

LaunchPoint offers a focused view for managing assigned patients and monitoring all patients in the ED/Urgent Care.

The screenshot shows the ED LaunchPoint interface with several callouts:

- Callout 1:** A box labeled "Create and view documentation." points to the top right corner of the interface.
- Callout 2:** A box labeled "View the most recent set of vitals." points to the vitals table for patient Betsy.
- Callout 3:** A box labeled "Streamline order entry and access Lab, EKG and Radiology results." points to the order entry icons on the right side of the patient card.

Check In

1. Select the drop-down menu on the far right of the screen and click **Check In**.

The screenshot shows a drop-down menu with the following options: Change Location..., Display Settings..., Discern Reports..., Patient Summary Report..., and **Check In** (highlighted with a red box and a red circle with the number 1).

2. The Provider Checkin box opens.

- a. Enter your **Display Name**.
- b. Select the correct **Provider Role**: APP or Physician.
- c. Select the **Default Relation**: ED/UCN Staff.
- d. Click the **Associated Provider Color** box to select color.
- e. Ensure that the **Available Provider** box is selected to remain checked in.
- f. Select **OK**.

The screenshot shows the "Provider Checkin" dialog box with the following callouts:

- a:** Points to the "Display Name" field.
- b:** Points to the "Provider Role" dropdown menu.
- c:** Points to the "Default Relation" dropdown menu.
- d:** Points to the "Associated Provider Color" selection box.
- e:** Points to the "Available Provider" checkbox.
- f:** Points to the "OK" button.

Assign Yourself to a Patient

1. Click in the assignment column.

The screenshot shows a patient list with a hand icon over the assignment column for patient "COMPLETE, RESULTSUCFF". A red circle with the number 1 is placed over the hand icon.

2. Within the Provider Assignments window, select **Assign**. (If not previously checked in, a prompt will display).
3. To remove a previous provider from the assignment, select **Assign/Unassign Others**.
4. When finished, select **Close**.

The screenshot shows the "Provider Assignments" dialog box with the following callouts:

- 2:** Points to the "Assign" button.
- 3:** Points to the "Assign/Unassign Others" button.
- 4:** Points to the "Close" button.

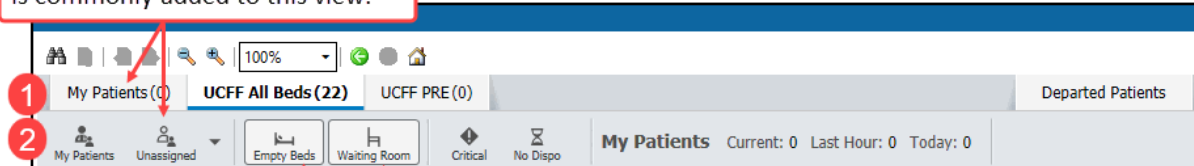
Quick Tips for New Providers for ED and Urgent Care Providers

Cerner FirstNet and PowerChart EDUCATION

Zone Tabs and Filters

1. Select a **zone tab** to view the patients in that area. Note: Some facilities display additional zone tabs.
2. After selecting a zone tab, any combinations of **filters can be applied** to the selected zone.

The **My Patient** tab displays patients the user has assigned to themselves. The **Unassigned** filter is commonly added to this view.



Add the **Empty Beds** filter to the **All Beds** tab to view empty and filled beds.
Add the **Waiting Room** filter to the **All Beds** tab to also view patients in the waiting room.

Right Click Menu

Right-click on a patient's row to access the following shortcut menu:

Provider View	←	Launches to areas in the patient chart.
Orders		
Documentation	←	Documentation forms.
Results Review		
Clinical Notes		
myPatient Views		
Code Status		
Stroke - Last Known Well	←	Documentation forms.
Patient Disposition - ED		
Work Related Medical Condition		
ED/UC Discharge	←	Discharge orders.
ED/UC Decision to Transfer		
Request Event	←	Request/Complete events.
Start Event	←	Request/Complete events.
Complete Event	←	Request/Complete events.
Set Events		
Assign/Unassign Others	←	Assign/Unassign others.
Patient Summary Report		

Critical Room Alerts

Critical Room Alerts display in the room column. Only one alert displays based on the assigned ranking. If the patient has multiple Alerts assigned, a page turn icon displays.

Use the right click menu to add/remove a user requested Alert:

1. To add, choose **Request Event** and select from the list, i.e., Isolation.
2. To remove, choose **Complete Event** and select from the list.

Right click menu.

Focus Note	
Patient Update - ED	
Visual Acuity	
Patient Care Alerts	
Broset Violence Checklist	
Attach Prearrival	Expired Patient
Request Event	Isolation
Start Event	Level 1 Medical
Complete Event	Level 1 Trauma
Set Events	Level 2 Trauma

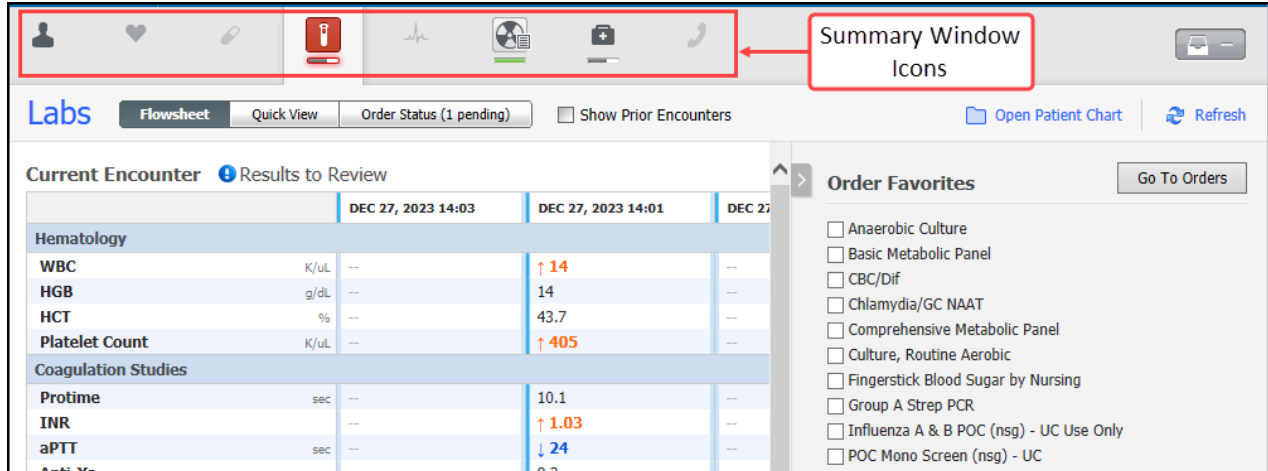
Note: Isolation is the only room alert commonly used at Urgent Care.

Quick Tips for New Providers for ED and Urgent Care Providers

Cerner FirstNet and PowerChart EDUCATION

Summary Windows

Click a Summary Window icon for access to Order Favorites, and results for the corresponding icon.

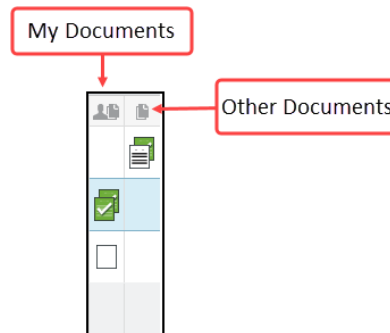


Documentation

1. Create and resume documentation by clicking in the **My Documents** column.
2. View other provider's documents created during this encounter by clicking on the **Other Documents** column.

Documentation Status column indicators

- Documentation Not Started
- Documentation Workflow Component In Progress
- Provider Note in Progress
- Documentation Complete
- Cosign Needed



For more information on provider documentation, visit EHR education: Document and Discharge education.

Unassign and Check Out

1. For each assigned patient:
 - a. Click in the assignment column.
 - b. Select **Unassign**.
 - c. Click **Close**.
2. Select the drop-down menu on the far right of the screen and click on **Check Out**.

