

Meaningful Use

Transition of Care

Webinar

July 2014



Long Road Traveled





Timing

Stage 2 Extension

	Stage of Meaningful Use										
First Payment Year	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
2011	1	1	1	1 or 2*	2	2	3	3	TBD	TBD	TBD
2012		1	1	1or 2*	2	2	3	3	TBD	TBD	TBD
2013			1	1*	2	2	3	3	TBD	TBD	TBD
2014				1*	1	2	2	3	3	TBD	TBD
2015					1	1	2	2	3	3	TBD
2016						1	1	2	2	3	3
2017							1	1	2	2	3

^{*3-}month quarter EHR reporting period for Medicare and continuous 90-day EHR reporting period (or 3 months at State option) for Medicaid EPs. All providers in their first year in 2014 use any continuous 90-day EHR reporting period.

			Birch Tree Podiatry			
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Stage 1, Year 1	Stage1, Year 2	Stage1, Year 3	Stage 2, Year 1	Stage 2, Year 2	Stage 2, Year 3	Stage 3, Year 1
90 days	365 Days Attestation	365 Days Attestation	Quarter	365 Days Attestation	365 Days Attestation	365 Days Attestat
			Pulmonary			
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Stage 1, Year 1	Stage1, Year 2	Stage1, Year 3	Stage1, Year 4	Stage 2, Year 1	Stage 2, Year 2	Stage 3, Year 1
90 days	365 Days Attestation	365 Days Attestation	Quarter	365 Days Attestation	365 Days Attestation	365 Days Attestat



Summary of Care (MU requirement)

Provide summary care record for each transition of care or referral

EPs must do the following to meet this measure:

Measure 1:

Provide a summary of care record for more than 50% of transitions of care and referrals.

Measure 2:

What this measure requires

Provide a summary of care record for more than 10% of such transitions and referrals either (a) electronically transmitted using CEHRT to a recipient or (b) where the recipient receives the summary of care record via exchange facilitated by an organization that is an eHealth Exchange (formerly NwHIN exchange) participant or in a manner that is consistent with the governance mechanism ONC establishes for the eHealth Exchange.

Measure 3:

EPs must also satisfy one of the following criteria:

- Conduct one or more successful electronic exchanges of a summary of care document, as part
 of which is counted in "measure 2" with a recipient who has EHR technology that was developed/
 designed by a different EHR technology developer than the sender's EHR technology.
- Conduct one or more successful tests with the CMS designated test EHR during the EHR reporting period.



Transition of Care

Transition in

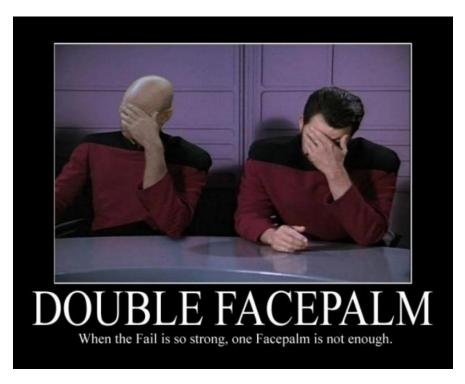
Medication Reconciliation Requirement

Transition Out

Summary of Care Document Requirement

Transition of Care Definition

Transition of Care – The movement of a patient from one setting of care (hospital, ambulatory primary care practice, ambulatory, specialty care practice, long-term care, home health, rehabilitation facility) to another. At a minimum this includes all transitions of care and referrals that are ordered by the EP.

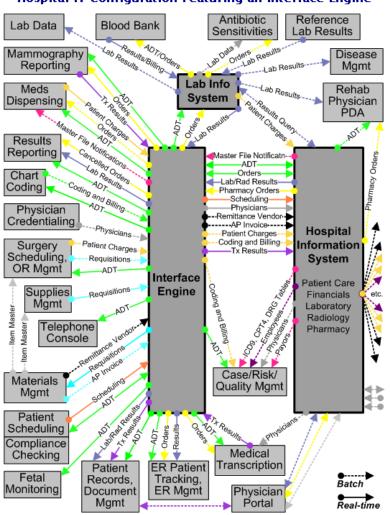


- CMS/ONC hotline says it must happen BEFORE the patient arrives at their new location
- Federal Regulations do not specify
- Trinity says within the reporting period
- Must understand your software and how it defines a Transition of Care (aka, denominator)
- Examples.



Why – Current at MMC





Works well because we are a "closed" environment and we have an advanced IS department

Other Parts of the Country



Now take a city like Chicago or New York

- MANY hospitals
- MANY providers
- Patients in Florida, Arizona, etc.

Summary of Care CCD / CCDa

Transition of Care/Referral Summary

Patient name ATEST ZZZZTESTCERN

Sex Female

Race UKNOWN

Ethnicity Unknown

Date of birth February 3, 1991

Preferred Language eng

5

8261221 5

Patient IDs

668371 36432

Primary Home:

NEED NEW ADDRESS GRAYLING, MI 49738-,

Contact info US

Primary Home Tel: (231)

555-1212

Document ld 2.16.840.1.113883.3.1164.999362

Document Created March 7, 2014, 13:48:05, EST

- Many are 26+ pages long (hospital)
- Some providers don't like receiving this via paper and are asking for Direct email addresses.
- Can look very different (but similar) from one vendor to the next (Style Sheet)

Corard Mahanay DO

What is Sent? (CCDA)

Transition of Care/Referral Summary

Page 1 of 9

Transition of Care/Referral Summary

Patient name

Sex Race

Ethnicity

Date of birth Preferred Language

Patient IDs

Contact info

Document Id **Document Created**

Performer (primary care physician)

Author

Contact info

Encounter Id

Encounter Date

Document maintained by

Contact info

PATIENTONE AAATOC

Male White

Declined

April 13, 1985, 12:00:00, EST

eng

1000725601 Primary Home:

5301 E HURON RIVER DR YPSILANTI, MI 48197-1051, US

Tel: 453.123.1215

2.16.840.1.113883.3.137.210.999362

September 27, 2013, 08:51:58 -0400

Arthur Tai

Millennium Clinical Document Generator

From August 29, 2013, 08:00:00 -0400 to,

St. Joseph Mercy Hospital, Ann Arbor

Work Place:

5301 E. Huron River Dr.

P.O. Box 995

Ann Arbor, MI 48106-Tel: (734) 712-3456

Encounter

St. Joseph Mercy Hospital, Ann

08/29/20135301 E. Huron River Dr. P.O. Box 995 Ann Arbor, MI 48106Diagnoses

Discharge

HNAMTEST, Physician Diagnosis: Polyp HNAMTEST, Physician Tai MD, Arthur W



What is sent (CCDA), 9 pages

Reason for Visit

TESTING CHIEF COMPLAINT

Vital Signs

Most recent to oldest [Reference Range]:

Alert

Alertness-IOT (09/25/2013 13:25:00 America/New_York)

Oriented x 4

Orientation-IOT (09/25/2013 13:25:00

America/New_York)

Attention/Concentration-Intact

IOT

%]

(09/25/2013 13:25:00 America/New York)

Follows 3 step commands Comprehension-IOT (09/25/2013 13:25:00

America/New York)

Cooperative

Behavior-IOT (09/25/2013 13:25:00 America/New_York)

Intact

Short Term Memory-IOT (09/25/2013 13:25:00 America/New York)

Intact

Long Term Memory-IOT (09/25/2013 13:25:00

America/New_York)

Intact

Problem Solving-IOT (09/25/2013 13:25:00

America/New_York)
24 Br PM

Respiratory Rate (09/03/2013 13:42:00

America/New_York)

82 BPM

Pulse Rate (09/03/2013 13:42:00

America/New_York) 98 %

Pulse Oximetry [90-100 98

(09/03/2013 13:42:00 America/New_York)

130 mmHg Systolic BP (09/03/2013 13:42:00

America/New_York) 87 mmHg 82 BPM (08/30/2013 0

(08/30/2013 09:49:00 America/New_York)

98 % (08/30/2013 09:49:00

America/New_York) 120 mmHg (08/30/2013 09:49:00

America/New_York) 80 mmHa



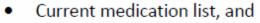
Summary of Care Data Requirements

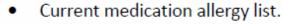
Summary of Care Record - A summary of care record must include the following elements:

- Patient name.
- Referring or transitioning provider's name and office contact information (EP only).
- Procedures.
- Encounter diagnosis
- Immunizations.
- Laboratory test results.
- Vital signs (height, weight, blood pressure, BMI).
- Smoking status.
- Functional status, including activities of daily living, cognitive and disability status
- Demographic information (preferred language, sex, race, ethnicity, date of birth).
- Care plan field, including goals and instructions.
- Care team including the primary care provider of record and any additional known care team members beyond the referring or transitioning provider and the receiving provider.
- Reason for referral



Current problem list (EPs may also include historical problems at their discretion).





To count in the numerator of any measure, the EP must verify these three fields for current problem list, current medication list, and current medication allergy list are not blank and include the most recent information known by the EP or hospital as of the time of generating the summary of care document.

Summary of Care Technical Piece

- To count in the numerator of measure 2, one of the following three transmission approaches must be used:
 - Use of the transport standard capability required for certification. As required by ONC to meet the CEHRT definition, every EP, eligible hospital, and CAH, must have EHR technology that is capable of electronically transmitting a summary care record for transitions of care and referrals according to the primary Direct Project specification (the Applicability Statement for Secure Health Transport). Thus, EPs, eligible hospitals, or CAHs that electronically transmit summary care records using their CEHRT's "Direct" capability (natively or combined with an intermediary) would be able to count all such electronic transmissions in their numerator.
- This of this as "medical grade email".

Direct Email: Everyone is using this (that we can tell).

- Use of the SOAP-based optional transport standard capability permitted for certification. As part of certification, ONC permits EHR technology developers to voluntarily seek certification for their EHR technology's capability to perform SOAP-based electronic transmissions. EHR technology developers who take this approach would enable their customers to also use this approach to meet the measure. Thus, EPs, eligible hospitals, or CAHs that electronically transmit summary care records using their CEHRT's "SOAP-based" capability (natively or combined with an intermediary) would be able to count all of those transmissions in their numerator.
- Use of CEHRT to create a summary care record in accordance with the required standard (i.e., Consolidated CDA as specified in 45 CFR 170.314(b)(2)), and the electronic transmission is accomplished through the use of an eHealth Exchange participant who enables the electronic transmission of the summary care record to its intended recipient. Thus, EPs, eligible hospitals, or CAHs who create standardized summary care records using their CEHRT and then use an eHealth Exchange participant to electronically transmit the summary care record would be able to count all of those transmissions in their numerator. See related FAQ.

Only sending to those that do not have access to Munson Healthcare Cerner (Powerchart/Firstnet). May be applicable if multiple locations

Department of Defense









Summary of Care











Direct Emails Only





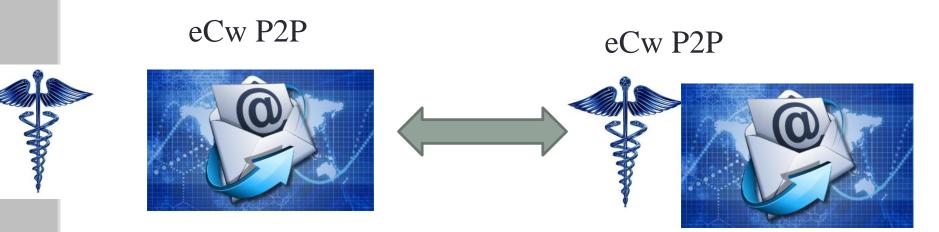








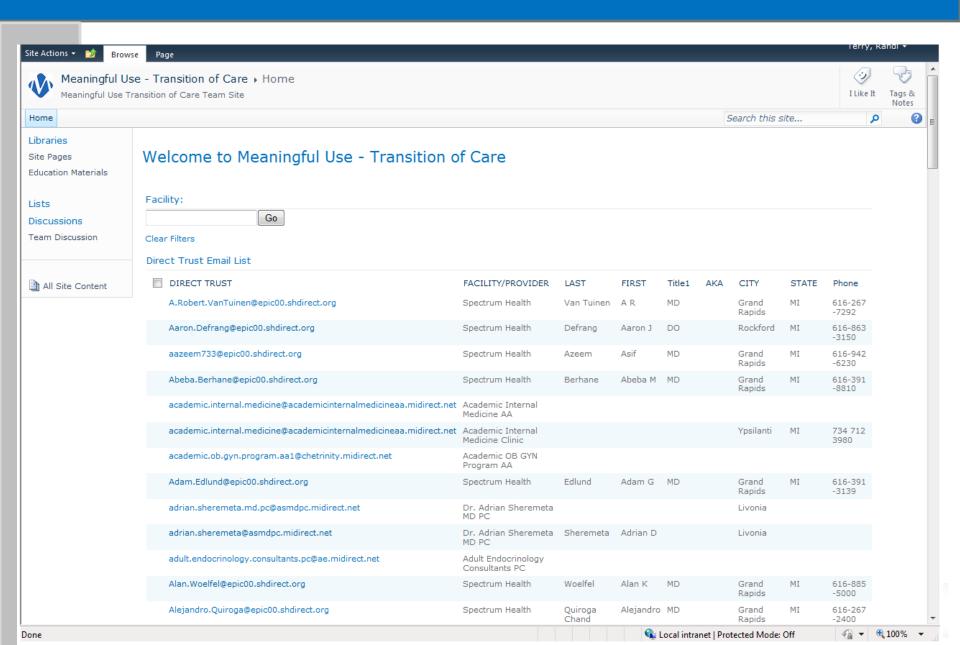
eCw P2P



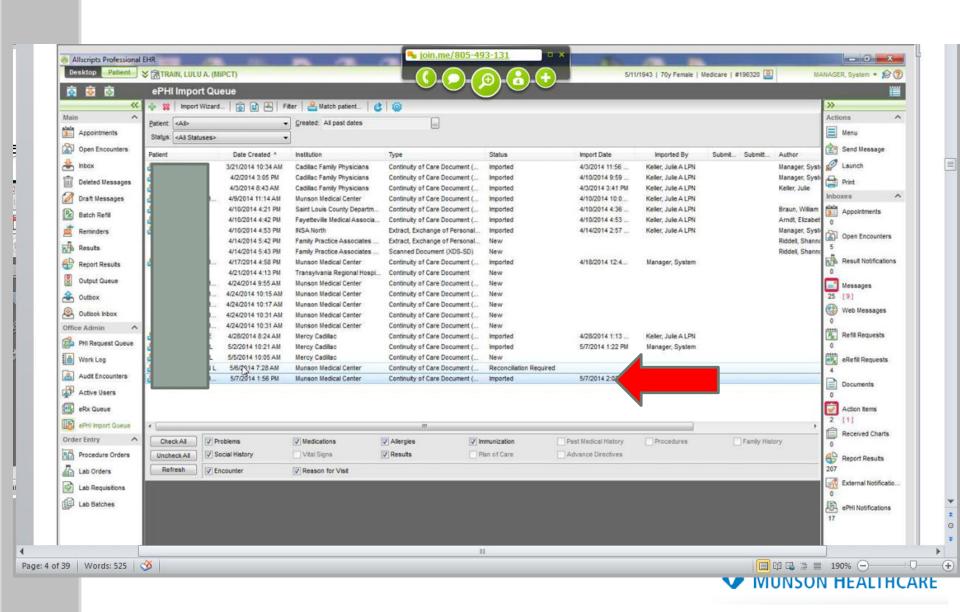
- eCw can communicate directly with each other via P2P
- Cost to go outside of the P2P world
- Munson is testing going outside the P2P world
- http://www.munsonhealthcare.org/p2p (help with P2P)



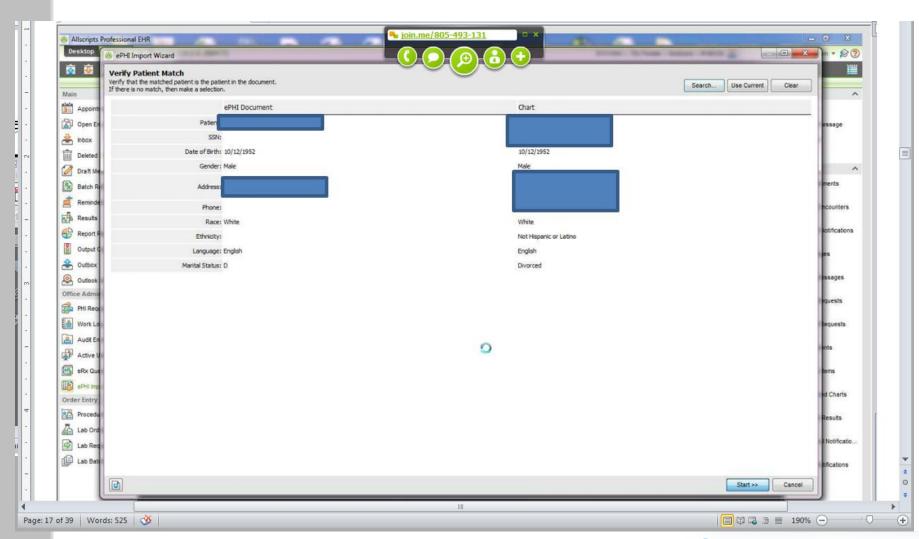
List of Email Addresses MHC Collected



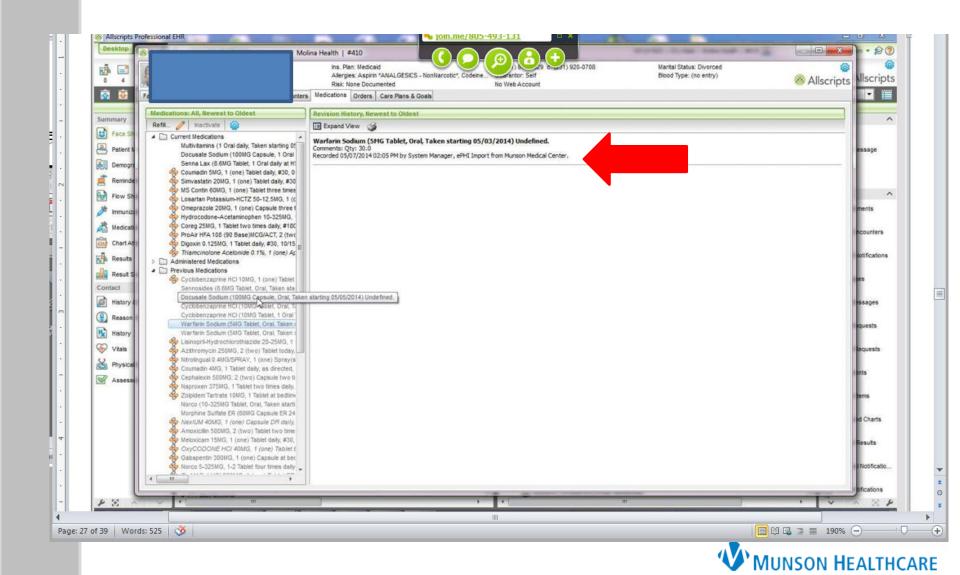
The REAL Benefit - Receiving



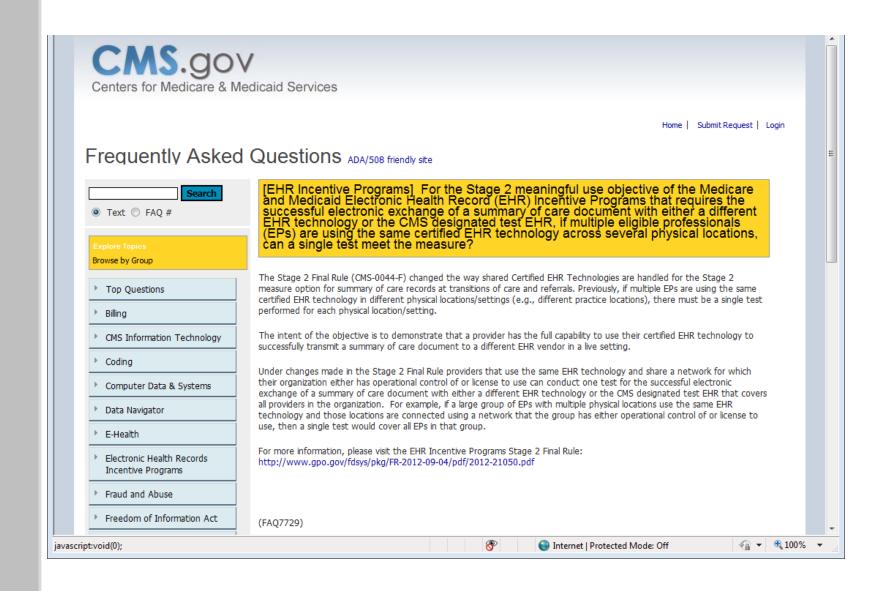
The REAL Benefit - Receiving



The REAL Benefit - Receiving



Test between EHRs



Testing with Munson

MUNSON MEDICAL CENTER

MUNSON HEALTHCARE

May 7, 2014

Cadillac Family Physicians Julie Keller, Project Manager 8950 Professional Drive Cadillac, MI 49601

Dear Julie.

Per Meaningful Use, Stage 2, Core Item Summary of Care, Measure 3 for both the Eligible Hospital and Eligible Providers, we must conduct one or more successful electronic exchanges of a summary of care document. Munson Medical Center (EH) using Cerner, version 2012.01.19 exchanged a Summary of Care (CCDA) with Cadillac Family Physicians (EP) using Allscripts, version Pro EMR 13.0 SP2,HF1 exchanged that C-CDA. This letter serves as confirmation of the following:

- Munson Medical Center (MMC) is a separate legal entity from Cadillac Family Physicians and neither entity is owned or controlled by the other.
- MMC has a distinct certified EHR technology (Cerner Millennium 2012.01.19) from Cadillac Family Physicians (Allscripts Pro EMR 13.0 SP2,HF1)
- MMC was Cadillac Family Physicians' test partner in sending the Summary of Care on May 7, 2014, as described below.

The following patient's test data was sent and received:

Test Patient Name	Sent from	Sent to
CFP Test	Allscript tanialebaron@cfp.allscripts.direct.net	Cerner jmclean@direct.mhc.net
ZZZZCERNTEST, BTESTBABY	Cerner jmclean@direct.mhc.net	Allscript alanconrad@cfp.allscripts.direct.net

MMC verifies that we received the test data that was sent electronically as described above from Cadillac Family Physicians. We have collected and provided screenshots to document the exchanged.

Please let us know if there are any questions, concerns or follow-ups from this validation effort at rterry@mhc.net or 231-935-5199.

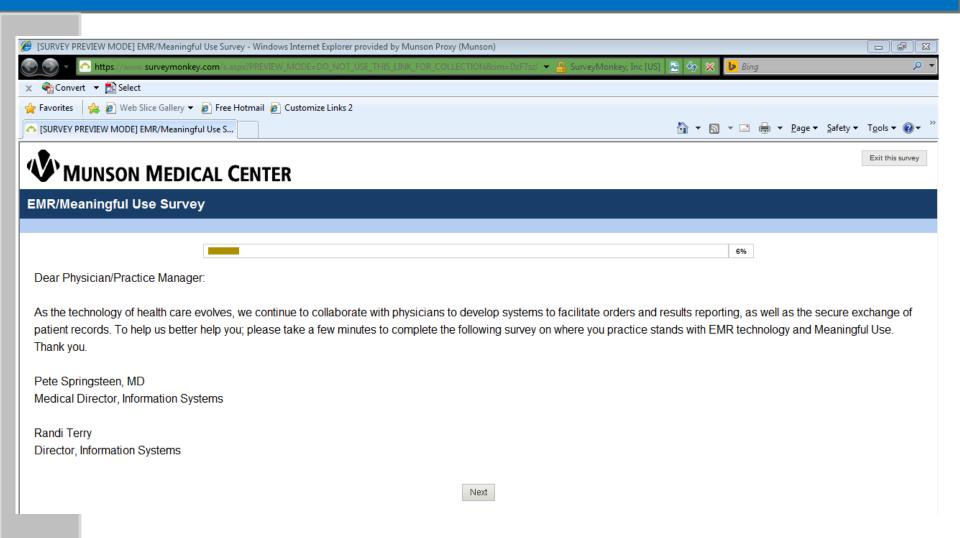
Randi Terry

IS Director

Meaningful Use Coordinator



Survey MHC Conducting



Here's the link for SurveyMonkey: https://www.surveymonkey.com/s/emrmu.



Checklist for Providers

https://www.munsonhealthcare.org/upload/docs/Meaningful% 20 Use/Summary % 20 of % 20 Care% 20 Checklist% 20 for % 20 Providers.pdf

Meaningful Use Summary of Care Checklist for Providers

1.	Do you have 2014 certified code installed?
	a. If not, do you have an installation date planned?
2.	Do you know when you plan on attesting for Stage 2? Examples: Oct. – Dec. 2014, Jan. – Dec. 2015
3.	Do you have the "white papers/documentation" from your vendors describing how the Summary Care are generated and sent?
	a. Have you reviewed that documentation?
4.	Do you know what type of support your EHR/EMR vendor (e.g. <u>eCW, NextGen, GloStream</u> , etc.) provides as related to generating the Summary of Care?
5.	Do you know if your vendor is using the Direct Trust certification?
	a. If yes, do you know who the Direct Trust HISP is? Examples: Allscripts, Medicity, Surescripts
6.	Do you have your <u>Direct</u> email address set up?
	a. Do you know if this is Direct Trust or Direct email accounts?
7.	Have you exchanged electronic Summary of Care with anyone yet?
	a. List with which provider(s) you have electronically exchanged the Summary of Care.
	b. Have you run your Meaningful Use reports?
	c. Do you know where you are at with this measure as it relates to the 10% that must be sen electronically?
8.	Are your problems all coded in Snomed? This is a requirement of the Summary of Care.
9.	Do you know who provides your IT services?
	a. Are they available to assist with this project (if needed)?
PR	OCESS
10.	. Do you currently send paper Summary of Care?
	a. Is the Summary of Care in the CCDA/CCD format?
11.	. Do you currently track your referrals in your EHR?
	a. Can you get a list of the all your referrals that are generated?
	b. Do you know what EHR those top referrals are using?
	c. Can those top referrals accept Summary of Care (CCDA/CCD) electronically?
12.	Do you have processes formulated for sending out the Summary of Care both paper/faxing and electronically?
13.	Do you have processes formulated for receiving the Summary of Care and matching/reconciling with patient's chart? This includes paper, fax and electronically.
1/1	. Have you thought about a process including ownership to handle failed electronic submissions of



Work Together

- Munson is capturing email addresses. You are welcome to use them. They are located at XXX
- Munson is working (or will in the next few months) with Allscripts, eCw, Epic (UofM and Spectrum physician offices). Just starting Next Gen and Meditech
- Munson is working with Cerner and eCw to develop a connection to each other. Not certain if that will be successful
- How else can we work together or how can we assist the physician offices?

Lessons Learned

- No problem found
- Snomed for Problem List
- Direct email is NOT out of the box. Must test with each partner (Munson is happy to test with anyone), took Munson 6 months
- There is a difference between Direct and Direct Trust. eCw is Direct not Direct Trust (but eCw has applied to be Direct Trust)
- Definition of Procedure
- Definition of Care Team.



Lessons Learned

- This process can be done by anyone (will never be completed by the physician)
- Go after the top referrals
- Can use Great Lakes Health Connect to obtain an email address if the receiving entity does not have an EHR
- Must have process to receive the Summary of Care.





Questions

