Getting Help during Downtime:

- Clinical Bridge Line:
 - Dial 3-0100 enter passcode 5-7031#
 - Announce yourself (joining a conference call)

Find these items:







- Downtime kit
 - Contains instruction details
 - Examples of paper requisitions and forms needed
 - Keep these items stocked on your unit
 - Contact Clinical Informatics for assistance or missing contents
- o Red phone
- o 724 Access Computers-candy stripe
- Paging –page through the main operator when effected
- **RPO** –Remote Observation requires the network systems to be operative. When down; requires direct monitoring of patient
- Policies and procedure for downtime:
 Policy: # 070.P029, # 070.P030, #064.P114, #077.P044, #005.P292
- Call the bridge line for clinical policies needed during downtime