

Transcribed HbA1c Workflow

1	Check to see if HbA1C was ordered.
2	If it HAS NOT been ordered, order HbA1C from Recommendations as an Order with Communication Type: Cosign Required and notify the patient.
3	If HbA1C HAS been ordered, check to see if the result is displaying in the Last Action column.
4	If the result IS displaying and the value is within the recommendation parameters, the Recommendation is up to date.
5	<p>If the result IS NOT displaying in the Last Action column, check Documents to see if Outside Labs are available in Outside Records.</p> <ol style="list-style-type: none"> If outside lab results are NOT present, check with the patient to see if they completed HbA1C. If not, check if the patient has an order. If needed, order HbA1c as an Order, Cosign Required and notify the patient. If outside lab results ARE present: <ol style="list-style-type: none"> Note the result or results for the past 12 months and Navigate back to the Recommendation Component on Ambulatory Workflow. Select Diabetes Maintenance HbA1c recommendation and click on the Actions drop-down. Select Transcribed HbA1c. Change the Performed on date to the date and time the specimen was collected. Fill out the Transcribed HbA1c PowerForm and sign. Complete for each result in the past 12 months.
6	If the outside lab values DO NOT fall within the recommendation timeframe parameters, check with the patient to see if they completed HbA1C. If needed, place an order for HbA1c as Cosign Required and notify the patient.
7	Note: If the patient has an endocrinologist and the primary care provider does not manage the patient's diabetes, do not order HbA1c.
8	To View the Transcribed HbA1C results: go to Results Review, Laboratory section in the patient's chart.

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