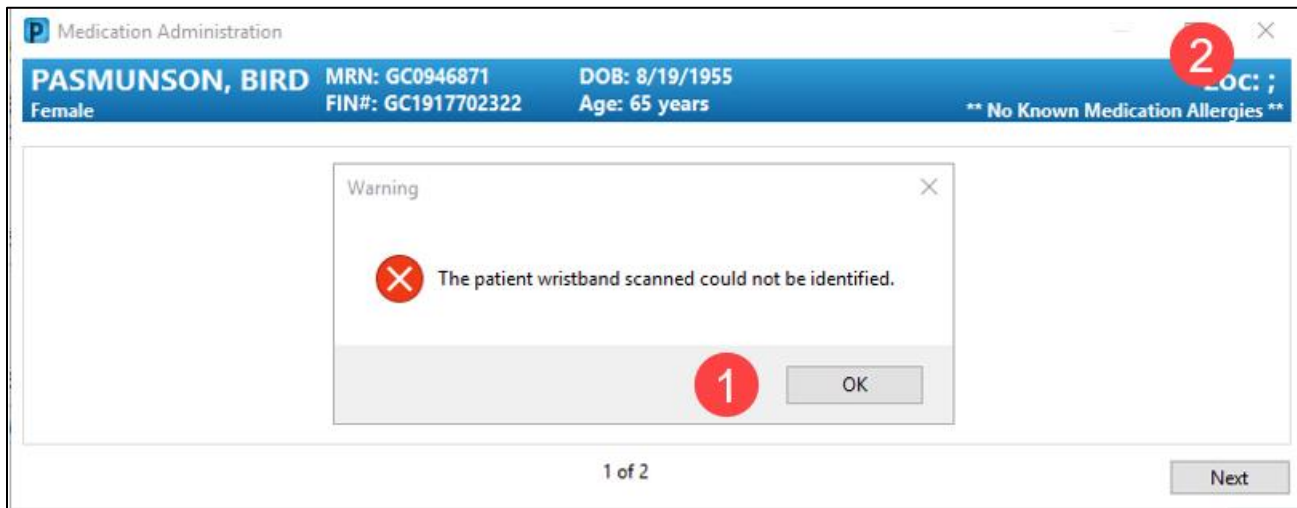


Patient Wristband Scanned could not be Identified

The nurse scanned the correct patient but has the wrong encounter opened in PowerChart.

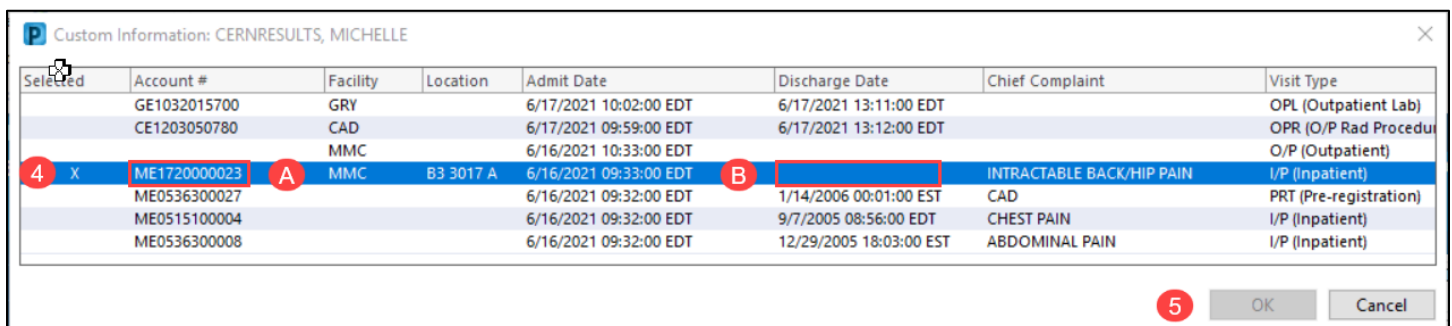


Solution:

1. Close the alert
2. Close out of the Medication Administration Window
3. Click the Location on the Demographic Bar



4. Select the correct encounter. The X indicates which encounter is selected. A couple of reminders when selecting the correct encounter for current inpatients.
 - a. Verify the correct facility
 - b. No Discharge date
5. Click Ok when correct encounter has been selected.



6. Correct chart encounter will open, and nurse can proceed with the medication administration steps.