

Document Made in Error for Providers and Clinical Staff

Cerner PowerChart Ambulatory EDUCATION

Marking a Document in Error from Provider View or Nurse View

A document can be marked In Error for various reasons, such as the note being entered into the wrong patient's chart.

To mark a document In Error from the Provider View or Nurse View:

- 1. Navigate to Provider View or Nurse view.
- 2. Navigate to the Documents component.
- 3. Click on the appropriate document to mark In Error.
- 4. Click View Document.



5. Click the red X to mark the document In Error.

 An In Error Comment is required. Enter a reason for the document being marked In Error (ex. wrong patient).
 P Result Uncharting - AMBBACON, KRIS P - AE4168987

In Error Comment - Required

6

7. Click OK.



Marking a Document in Error from Documentation

Comments:

- 1. Navigate to the Documentation tab from the dark blue Menu.
- 2. Select the document to mark In Error.
- 3. Click In Error.
 - a. OR right click on the document and select In Error.

| 4. | An In Error Comment | | | | |
|----|----------------------|--|--|--|--|
| | is required. Enter a | | | | |
| | reason for the | | | | |
| | document being | | | | |
| | marked In Error (ex. | | | | |
| | wrong patient). | | | | |
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| AMBBACON, KRIS P 🔀 | | | | | | | | |
|--------------------|-------|--|--------------------------------------|---------------------------------|--|--|--|--|
| Menu | Ŧ | K 🔿 👻 🔒 Docum | nentation | | | | | |
| Nurse View | | 🕂 Add 🛛 🖌 Sign 🔳 🙈 Forward 📑 Provider Letter 📝 Modify 🍡 📲 🔡 In Error 3 | | | | | | |
| Results Review | | | | | | | | |
| Documentation 1 | + Add | | | | | | | |
| Outside Records | | Display : All | Advanced Filters | | | | | |
| Orders | + Add | | | - | | | | |
| Medication List | + Add | 8/18/2022 2:20:59 PM EDT | Subject | lype General Message | | | | |
| Task List | | 8/17/2022 8:33:08 AM EDT | Reminder Message | Reminder | | | | |
| | | 8/17/2022 8:30:00 AM EDT | Anticoagulation Therapy Management | Anticoagulation Therapy Mgmt Fo | | | | |
| MAR | | 2/15/2022 10:00:00 AM E | | FOOT 2 V LT | | | | |



Document Made in Error for Providers and Clinical Staff

Cerner PowerChart Ambulatory EDUCATION

Marking a Document in Error from Clinical Notes

- 1. Navigate to the Clinical Notes tab from the dark blue Menu.
- 2. Click on the document to mark In Error.
- 3. Click the red X to mark the document In Error.
 - a. OR right click on the document and select In Error.
- Enter an appropriate In Error Comment and click OK.



The note will remain in the patient's chart, but it will display the phrase *In Error Report* in bold red at the top.

| > 👻 👚 Documentation | | | | | | | | |
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| 🕇 Add 📲 Sign 🦼 🏔 Forward 🔳 Provider Letter 📲 Modify 🍡 🌚 🔛 In Error [[]] Preview 🖏 List | | | | | | | | |
| Display: All Advanced Filters | | | | | | | | |
| Service Date/Time 🔻 Subject | Туре | • | | • | | | | |
| 8/18/2022 2:20:59 PM EDT General Message | General Message | Type: | General Message | | | | | |
| 8/17/2022 8:33:08 AM EDT Reminder Message | Reminder | Statue: | August 10, 2022 2.20 PM EDT | | | | | |
| 8/17/2022 8:30:00 AM EDT Anticoagulation Therapy Management | Anticoagulation Therapy Mgmt Fo | Title: | General Message | | | | | |
| 8/17/2022 8:24:00 AM EDT Ambulatory Comprehensive Intake | Ambulatory Comprehensive Intake | Performed By: | Ambrnipn, 20 on August 18, 2022 2:20 PM EDT | | | | | |
| 2/15/2022 3:17:00 PM EST Hospital Summary | Hospital Summary | Encounter info: | AE0056006232, Munson Family Practice Center, InBetween Visits, 1/31/2022 - | | | | | |
| 2/15/2022 3:16:00 PM EST History and Physical | History and Physical | | | | | | | |
| 2/15/2022 3:13:00 PM EST Emergency Provider Note | Emergency Department Report | | * In Error Report * | | | | | |
| 2/15/2022 3:11:00 PM EST Primary Care Office Note | Primary Care Office Note | | | | | | | |
| 2/15/2022 3:01:00 PM EST Cardiology Consultation | Consultation Note | Result Comment by AmbrnIpn, 20 on August 18, 2022 2:25 PM EDT | | | | | | |
| 2/15/2022 2:59:00 PM EST Resting ECG | Resting ECG | wrong patient | | | | | | |
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