



Ensocare

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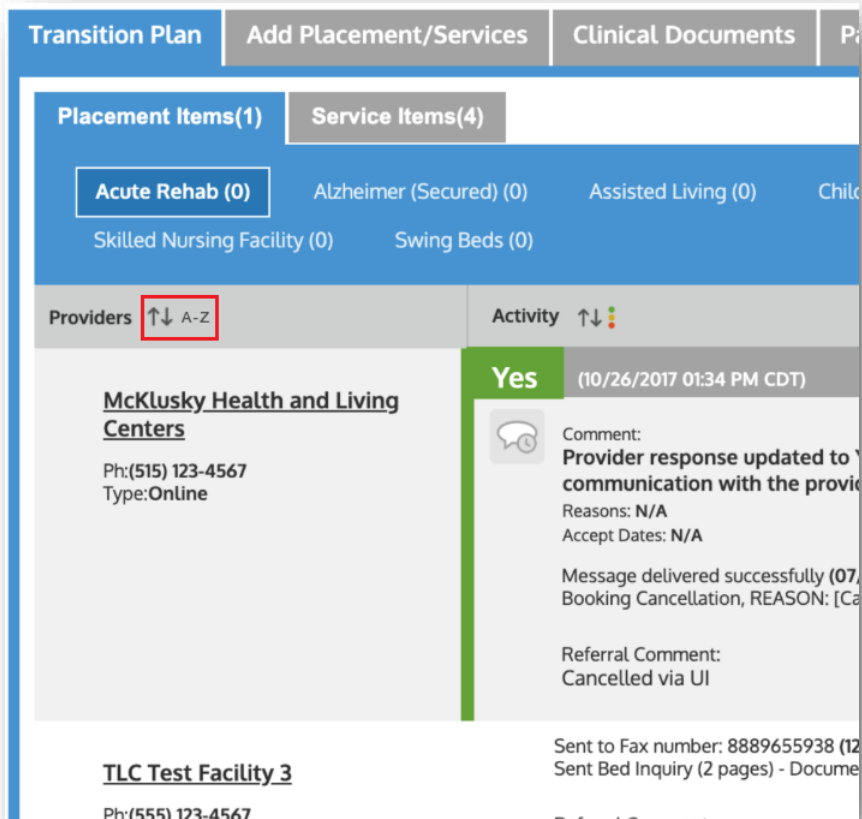
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ENHANCEMENTS

1.1 ESE-3807 ALPHABETIZE PROVIDERS ON TRANSITION PLAN

New Feature: This new feature allows the case manager to alphabetically sort the post-acute providers on the Transition Plan to more easily locate a specific provider.

May not make it in 20.2 release



Instructions for Use:

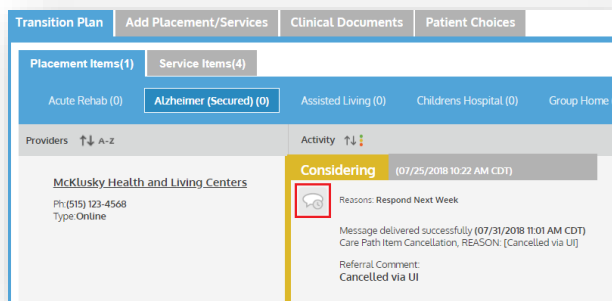
Click on **A-Z** arrows to sort the post-acute providers alphabetically. The default sort is the latest activity.

1.2 ESE-5770 VIEW CONVERSATION HISTORY

New Feature: This new feature displays all conversation history between an individual post-acute provider and the case manager.

Instructions for Use: The comment button will only be displayed if there are comments from the post-acute provider.

Click on the comment button



A new window will open.
The window is scrollable to view all comments.



Special Notes:

Events that are displayed in the conversation window:

- Referral sent (after initial comment from post-acute planner)
- Yes, Considering, and No responses
- Comments from provider
- Messages from planner
- Call back number
- Clinicals sent, time/date stamp and label
- Planner set response on behalf of provider
- Referral booked
- Referral canceled

1.3 ESE-6381 PCS/MEDICAL TRANSPORTATION FORM UPDATE

New Feature: This update was done to make some minor verbiage updates and to add a field for the transport date.

1.4 ESE-3845 REPORT – ALTERNATE PROVIDER NAME

New Feature: R034 – Close Patient Report, will now show the name of the post-acute provider that was booked when booking outside of Transition.

Instructions for Use: If you are booking to a post-acute provider that is not in Transition you will follow the below steps.

1. Click **Close Patient** at the top right of your screen.
2. Click the **Another Facility (not listed here)** option.
3. Enter the name of the post-acute provider that you are booking to.
4. The post-acute provider name will now be reflected report R034 – Closed Patient Report.

Close Patient

Every patient must be either booked to a "Placement" provider or an "Alternative Placement Option" must be selected in order to close the patient. This is required for accurate documentation and reporting.

Please select an alternate option for placement:

- Another Facility(not listed here)
- Discharged to home
- Unspecified or not discharged
- Patient expired
- Services not needed at discharge

Include a Comment (optional) up to 1024 characters
0 of 1024 characters used

Clicking "Confirm" will cancel all other Placement Items and associated Referrals. Providers will be notified of the cancellation.

Confirm

1.5 ESE-6408 REPORT – R037 – OPEN CASES BY PLANNER LIST

New Feature: R037 – Open Cases by Planner List is a new report that displays a list of open patients for the entire hospital. This report is similar to the Open Cases by Discharge planner, although it does not have each assigned planner’s open patients broken out on tabs. This report was created to more easily sort and identify which patients can be discharged.

Planner	MRN	Fin/AC	Patient First Name	Patient Last Name	Age	Gender	Open Date	Last Activity	Status
Mike Lobsowski	k899123		Adams	Adams	34	F	10/17/2016 8:09:42 AM	1/13/2017 8:26:32 AM	Open Placement and Service
Rakesh Test1	m005656		Belcher	Belcher	34	M	2/28/2017 2:47:14 PM	3/10/2017 9:47:43 AM	Open Placement and Service
two tester	m9900213		Doe	Doe	0	F	5/27/2016 7:54:32 AM	5/27/2016 8:49:14 AM	Open Placement and Service
Amritha Shetty	lop12300123		Durgen	Durgen	38	M	4/25/2018 1:44:34 PM	4/25/2018 1:46:00 PM	Open Placement and Service
Mike Lobsowski	h12		Ekbar	Ekbar	34	M	11/4/2016 11:24:38 AM	1/30/2016 1:09:44 PM	Care Finder-Pro
Camer Testr	EM MRN_901		Emulator	Emulator	0	M	5/25/2016 12:06:19 PM	5/25/2016 2:05:24 PM	Care Finder-Pro
Camer Testr	EM MDN_901		Emulator	Emulator	0	M	5/25/2016 12:18:17 PM	5/25/2016 2:06:24 PM	Care Finder-Pro

1.6 ESE-6433 COVID-19 INDICATOR

The new feature for the COVID-19 Indicator was released early in order to better meet the needs of our hospitals and post-acute providers during this unprecedented time.

New Feature: This new feature allows post-acute providers to update their profiles to indicate that they are accepting COVID-19 patients. The indicator allows case managers to view who is accepting COVID-19 patients when performing a search using the Advanced Search or Quick List features.

Instructions for Use: The COVID-19 indicator will show on Quick List searches and Advanced searches without any additional steps.

Providers	Bed Count	Provider Engagement	CMS Rating
Ensocare Fax Test Bellevue, NE Ph: (877) 852-8006 Fax: (888) 965-5938 Type: Online	N/A	N/A	N/A
Ensocare Online Test Provider Omaha, NE Ph: (313) 333-1111 Fax: (323) 456-7890 Type: Online	N/A	N/A	N/A

BUG FIXES

ESE-6360 When opening a Non-Binary patient, the user was receiving an error that prevented the patient from being loaded. This issue has been resolved.

ESE-4693 Previously, when booking to a post-acute provider, the comment that was sent appeared on the Transition Plan as if the message was sent to all previous providers. This issue has been resolved.

ESE-5873 Previously when booking outside of Transition there was a free form comment box intended to send a message to all post-acute providers that would be closed without a referral. This comment field was not working properly and has been removed.

Close Patient

Every patient must be either booked to a "Placement" provider or an "Alternative Placement Option" must be selected in order to close the patient. This is required for accurate documentation and reporting.

Please select an alternate option for placement:

- Another Facility(not listed here)
- Discharged to home
- Unspecified or not discharged
- Patient expired
- Services not needed at discharge

Include a Comment (optional) up to 1024 characters
0 of 1024 characters used

Clicking "Confirm" will cancel all other Placement Items and associated Referrals. Providers will be notified of the cancellation.

Confirm

ESE-4549 There were previously minor spelling errors and verbiage changes that needed to be corrected. These have been resolved.