

Adding a Live Interpreter to a Doxy.me Video Visit

- There are two options to add an interpreter to a Doxy.me video visit:
 1. Prior to starting the video visit:
 - a. Select Add Live Interpreter from the Doxy.me home page, on the left-side panel.
 2. During the video visit:
 - a. Select Add Live Interpreter on the left-side panel.
 3. Select the language and click Continue.
 - a. Clicking Additional Options allows selection of video and gender preferences.
 4. Once you select the language, an estimated wait time will be provided. Wait until interpreter is ready to join the video visit.
 5. If requesting an interpreter before starting the video visit: Once in the video visit is started with the patient, the interpreter will appear on the left-side panel and you may add them to the video visit.
 - a. Note: Interpreter service is charged per minute of use. An interpreter should be requested at or just prior to the time of need.

