

Notes/Reminders/Queries Component for Providers

Cerner PowerChart EDUCATION

The Notes/Reminders/Queries component is located on the Manage Specialty Workflow and the Discharge - Provider MPage in the Provider View. Displayed in this component will be Provider Communication and Clinical Documentation Queries.



Provider Communication

The Provider Communication section contains non-urgent communications about a patient sent by a nurse to a provider. This communication will not be part of the permanent medical record. The communication will display in the Message column.

Date

To address a Provider Communication:

- 1. Click on the Message hyperlink.
- Within the Communication to Provider Form, review the information and select a response in the Provider Section Only.
- 3. Click the green check mark to sign the form.

	All	Discipline	Edurnac, 79	09/06/23 19:00	Please call family at 23	1-454-7	7878 regarding pending discharge		
P	Communicatio	on To Provider Fo	m - CERNED, TARA				-	-	
√ [i	i 🏹 🕗 🖥	7 🛧 🔸 🕅							
*P	formed on:	09/07/2023	1900	EDT				By:	Eduphy
√ Co	nmunicatio			Comn	nunication To	Pro	vider		
	3	The purpos bi	e of this form is e part of the pe	to communicate info rmanent medical rec	ormation about the patie ord. THIS DOES NOT R	nt that i EPLACI	is NON URGENT. This communica E WRITTEN OR VERBAL ORDER:	tion v S.	vill not
			Commu	ne medical speciality sp nication	lecific for Nurse				
		Communica To, Special	tion Cardi by Cardi C ENT C Famil Gastu C Gene C Hosp C Infec	scipime ology (or THV) y Practice o Digestive Health ral surgery italist (or Sound Physicians) ticus Disease	Intensivist Nephrology Neuro Surgery Neurology Obstetrics & Gynecology Oncology Oncology Orchopedics Pediatrics		Natios M&R Vaychiatry virgeon Trauma (or TACS) Jirology Associat Uther:		
		Communica Detail	Enter Inf Tion Please c	ormation/Concerns reg all family at 231-454-7878 reg	arding patient care arding pending discharge]			
		PROVIDER	SECTION ONLY	6					
			Acknow	ledge/Close Communi	cation				
		Communica Acknowledg	tion C Note ped O Note O Note O Note O No fu O Orde O Addm	acknowledged acknowledged order written acknowledged no further act rither action taken rintended assed in rounds	iion taken		2		

Message

Clinical Documentation Queries

A clinical documentation query is sent from Clinical Documentation Improvement (CDI) and contains recommendations to add/modify a diagnosis in the Problem List component as well as the dynamic documentation note. Best practice is to address queries that are specific to the provider's group/specialty throughout a patient's hospitalization.

Click on the Subject						
title hyperlink to view						
the query.						

otes/Reminders/Queries (3) Selected Vi	isit
Documentation Queries (1) 🥹	
Subject	
THV Atrial Fibrillation	

Note: The Subject title of each query will contain the group/specialty the query applies to (e.g., TACS, Sound Physicians, etc.).





Notes/Reminders/Queries Component for Providers

Cerner PowerChart EDUCATION

Addressing a Documentation Query

To complete a query:

- Navigate to the Notes/Reminders/Queries component in the Manage Specialty Workflow or Discharge – Provider MPage within the Provider View.
- 2. Click the blue query hyperlink to read the query.



After reading the query and the provider agrees with a diagnosis:

- 3. Add the correct diagnosis to the Problem List component.
 - a. Navigate to the Problem List component.
 - b. Either type in the correct diagnosis or use the Diagnosis Assistant (by clicking on the exclamation point) to change an existing incorrect diagnosis to the correct one.

Manage Hospitalist ×	Problem List ·	Problem List 3						
Notes/Reminders/Queries	Classification	ledical and P: \checkmark	Add as This Vis	it 🗸 🖌	oroblem 🧹	b		Q
Problem List	Priority	Problem Name	Code	Onset	Classifica	Actions		
Documents (0)	1 b !	Acute respiratory failure	J96.00 (ICD-10		Medical	✓ This Visit	Chronic	
	Resolved Chron	nic Problems						

- 4. **Change** the diagnosis in the Assessment and Plan component of the progress note. The provider who addresses the query needs to document in the chart **WHY** the diagnosis was added, state the rationale used, and identify the clinical indicators, labs, x-rays, etc. that led the provider to that conclusion.
 - a. Navigate to the Documents component in the Manage Specialty Workflow.
 - b. Select the Progress Note.
 - c. Click Modify.

< 🔿 🔹 🔒 Provider View	I Contraction of the second			Full screen	🖶 Print	1 hours 0 minut	tes ago		
🇚 🐚 📥 🖿 🔍 🔍 100%									
Manage Hospitalist Workflow $ imes$	Code Status - Advance Car $ imes$	Discharge - Provider		0	👗 No Seve	erity 🔖 🔍	≣∙		
Ŧ	Documents (4)	С	Modify Print View Document		Enable	Continuous Scrolling	\times		
Documents (4)			Hospitalist Progress Note						
Quick Links	Time of Service	Time of Service Subject Hospitalist Progress Note (Auth (Verified) • In Progress (0) Last Updated: MAY 05, 2023 09:52		A	uthor; Contributor(s): Eduphy		ys, 7		
Vital Signs	▼ In Progress (0)			Last Updated By: Ed		d By: Eduphys, 7			
Scales and Assessments	 Completed (4) 			This Visit Problems Acute sepsis, 10/06/2022					
Medications	MAY 05, 2023 09:51	Hospitalist Progress Note					^		
Immunizations	MAY 04, 2023 19:00	Discharge Needs Assessm	Assessment/Plan						
Pathology/Misc	MAY 04, 2023 19:00	Primary Care Office Note	1. Acute respiratory failure	Atrial fibrillation, 10/06/2022		2022			
Microbiology	MAY 04 2023 19:00	PT Evaluation and Treatm		Medicatio	ns 1 000	Dimet (China)			



Notes/Reminders/Queries Component for Providers

Cerner PowerChart EDUCATION

- d. To change the incorrect diagnosis to the correct diagnosis, click the Refresh icon in the Assessment and Plan box.
- e. Select Refresh both.
- f. Click **Refresh**. This will refresh the diagnoses listed in the Assessment and Plan.
- g. Below the new diagnosis, the provider who addresses the query needs to document **WHY** the diagnosis was added, state the rationale used, and identify the clinical indicators, labs, x-rays, etc. that led the provider to that conclusion.
- h. Click **Sign** to sign the note.



 Return to the query in the Notes/Reminders/Queries component. Click the blue query hyperlink and click
 Sign to complete the query.

After reading a query and the provider disagrees with a diagnosis:

 Add a comment to the Provider Comments section at the top of the query and click Sign to complete the query.

< > -	A Documentation	SC Full	screen					
🕂 Add 🗐	🛃 🛛 🖌 Sign							
List	Documentation Query TACS \times		4					
Arial	+ 11 - 🙂 🔍 🔧 🐂 🌉	🗶 B U I 🛲 🧮 🗄 🗐 🖓 📴 🗅	· []0					
▲ Show	Note Details							
	NSON MEDICAL CENTER	Pt Name:						
Clinica	al Documentation Query	MR #: Acct #: Payor: Unit/Bed: Adm Date						
Reviewer	r: Heather Nowak Ext. 20235	Aun Date.						
Query Da	te: 3/14/2023 10:03:39 AM							
Provide	r Comments: 6							
This docu	This document is not part of the permanent medical record. Please document medical diagnosis and treatment in progress notes, hospital summary and problem list.							
Please do								
	5	Sign Save & Close	Cancel					