

Provider-to-Provider Communication for Providers

Cerner PowerChart EDUCATION

Summary: As part of the enhancements in the Hospital Optimization Project, there will be a new communication tool that providers can use to communicate non-urgent items within their specific specialty about a patient inside the chart.

When: Sept. 14, 2021

Support: Help Desk at 231-935-6053

Creating a Provider-to-Provider Communication

- 1. Click on the Communication Notifications icon within the Provider View area in a patient's chart.
- 2. Choose the specialty that will receive the communication.

Note: Providers can only send and receive communication from their specific specialty using this tool.

- 3. Enter your message in the allotted area.
- 4. Click Submit.

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Responding to a Provider-to-Provider Communication

 Click on the Communication Notifications icon which is now showing an alert that a message has been entered.



 Select either Acknowledge or Ignore. If necessary, respond using the steps highlighted above.

