

# Viewing Patient-Centric Referrals for Providers, Clinical Staff, and Clerical Staff

## Cerner PowerChart Ambulatory EDUCATION

Referral Management provides a streamlined process to transfer and monitor inbound and outbound referrals. Referral Management also offers integration with Revenue Cycle scheduling for a seamless workflow to manage inbound referrals. Individual patient referral information may be viewed from Patient-Centric Referrals.

### Patient-Centric Referrals

Patient-Centric Referrals within Referral Management are available to view referral information on a single patient and/or update referral information as needed.

#### To view:

1. Click on Referral Management in the top toolbar in PowerChart.
2. Click on the **Patient-Centric Referrals** tab.
3. Click on **Patient Search** to search for the desired patient.
4. Once a patient is found, all referral information will display. Click on the **white space** next to the patient's name to open and edit referral information if needed. (Clicking directly on the patient's name will open their chart).

The screenshot displays the Cerner PowerChart interface for viewing patient-centric referrals. At the top, the 'Referral Management' tab is active, and the 'Patient-Centric Referrals' sub-tab is selected. A search bar contains the text 'AMBMUNSON, CHANCE'. Below the search bar is a table of referrals. The first row is highlighted, and a red callout '4' points to the blank space next to the patient name '\*AMBMUNSON, CHANCE'. A red callout '2' points to the 'Patient-Centric Referrals' tab, and a red callout '3' points to the 'Patient Search' button. A red callout 'Filter' points to the filter button in the top right. Below the table, a detailed view of a referral for 'AMBMUNSON, CHANCE' is shown. A red callout 'Click to Edit Referral Details if needed' points to the 'Edit' button in the bottom right of the detailed view.

Patient	Indicators	Insurance	Referred...	Requeste...	Referred...	Status	Last Upd...	Requeste...
*AMBMUNSON, CHANCE DOB: OCT 20, 1995	25 yrs M	Priority Health	Test MD, Phy... 08/05/2021...	Urology Hematuria		Not Started	08/05/2021...	08/05/2021
*AMBMUNSON, CHANCE DOB: OCT 20, 1995	25 yrs M	Health	Test MD, Phy... 07/16/2021...	General Surg.. hip pain	Other External	Sent	07/16/2021...	07/16/2021
*AMBMUNSON, CHANCE DOB: OCT 20, 1995	25 yrs M	Health	Test MD, Phy... 07/16/2021...	Urology Hematuria	Other External	Prep for Send	07/16/2021...	07/16/2021
*AMBMUNSON, CHANCE DOB: OCT 20, 1995	25 yrs M	Priority Health	Bowden DO... 07/16/2021...	Urology Hematuria	AuSable Urol... Grayling/AuSable Urology	Completed	07/12/2021...	

**AMBMUNSON, CHANCE**  
25 yrs Male DOB: OCT 20, 1995 MRN: 4130586 FIN: 54996474

This referral has not yet been started. Click the 'Start Referral' button to prepare for sending. Start Referral

Status: **Not Started** [Edit](#) Unassigned [Assign to me](#) [Assign](#)

Substatus: -- [Edit](#) Case Number: 116001

Summary Comments Documents Insurance Scheduling

**Case Details**

Medical Service Urology	Referral Reason Hematuria	Codified Reason R31.9 - Hematuria, unspecified	Treatment to Date --	Referral Type --
Refer from Provider Test MD, Physician	Refer from Location MHC AuSable Urology Grayling/AuSable Urology	Referral Written Date 08/05/2021	Requested Start Date 08/05/2021	Service By Date --
Refer to Provider --	Refer to Location --	Priority Routine	Instructions to Staff Refer to Dr. Test at Test Clinic	Order Comment --

[Edit](#)