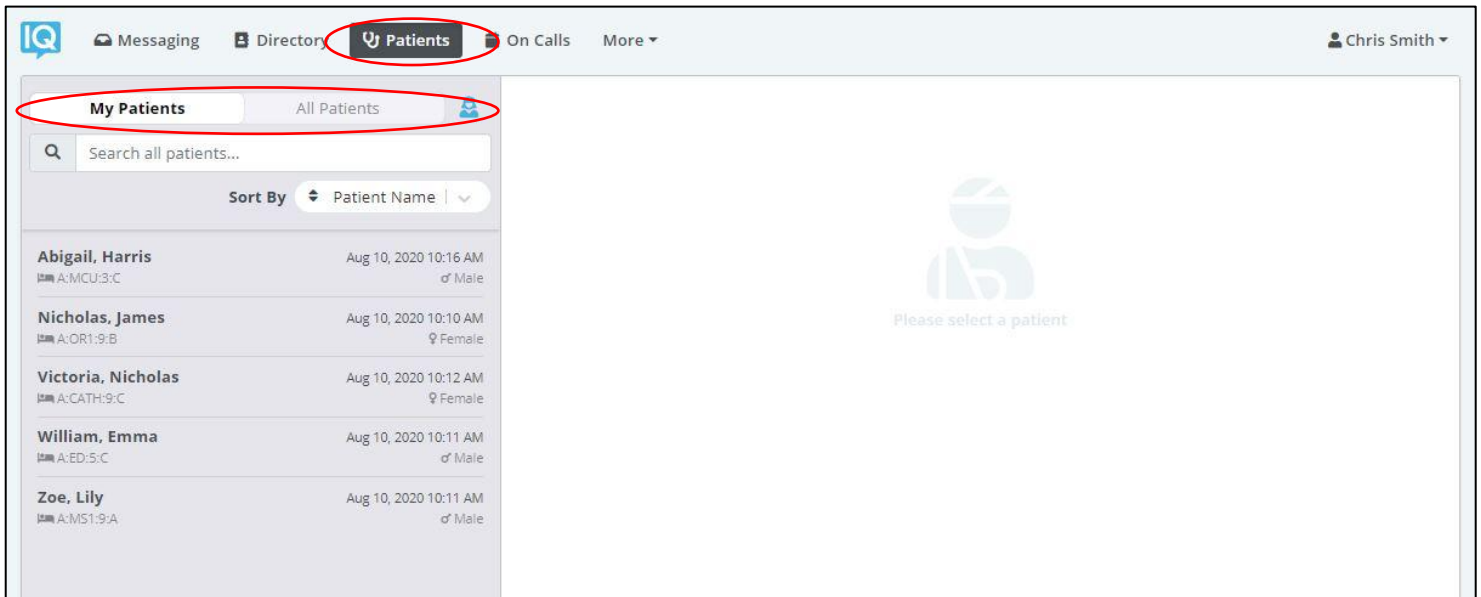
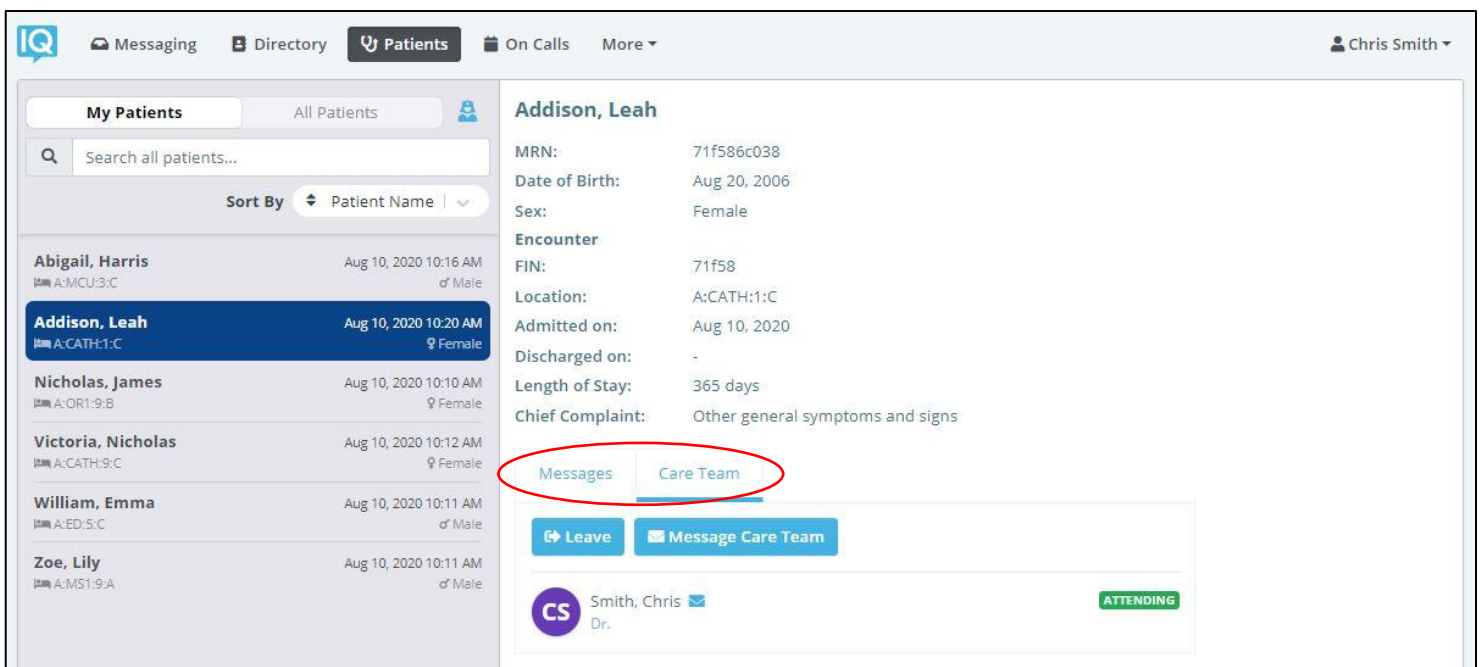


Patient Centered Messaging (PCM) and Workflow

1. Select **Patients** from the navigation menu.
2. Select the patient from your **My Patients** view
 - Click Search All Patients to locate a patient you are not currently assigned to.



3. The patient's information will display.
 - **Messages** display a full history of messages sent associated with the patient
 - **Care Team** display a list of individuals assigned to the patient's care.



Patient Centered Messaging (PCM) and Workflow *continued*

4. To compose a message regarding the patient.

- **Messages > Message** will allow you to message any user, outside the care team, with this patient attached.

The screenshot shows the patient profile for Addison, Leah. The left sidebar lists other patients, with Addison, Leah highlighted. The main content area shows patient details and a 'Messages' tab. The 'Message' button is circled in red.

Patient Name	Encounter	Date/Time	Gender
Abigail, Harris	A:MCU:3:C	Aug 10, 2020 10:16 AM	Male
Addison, Leah	A:CATH:1:C	Aug 10, 2020 10:20 AM	Female
Nicholas, James	A:OR1:9:B	Aug 10, 2020 10:10 AM	Female
Victoria, Nicholas	A:CATH:9:C	Aug 10, 2020 10:12 AM	Female
William, Emma	A:ED:5:C	Aug 10, 2020 10:11 AM	Male
Zoe, Lily	A:MS1:9:A	Aug 10, 2020 10:11 AM	Male

Addison, Leah
MRN: 71f586c038
Date of Birth: Aug 20, 2006
Sex: Female
Encounter: FIN: 71f58
Location: A:CATH:1:C
Admitted on: Aug 10, 2020
Discharged on: -
Length of Stay: 365 days
Chief Complaint: Other general symptoms and signs

Messages | Care Team

Message

No messages.

- **Care Team > Message Care Team** allow you to message all individuals assigned to the patient.

The screenshot shows the patient profile for Addison, Leah. The left sidebar is the same as in the previous screenshot. The main content area shows patient details and a 'Care Team' tab. The 'Message Care Team' button is circled in red.

Addison, Leah
MRN: 71f586c038
Date of Birth: Aug 20, 2006
Sex: Female
Encounter: FIN: 71f58
Location: A:CATH:1:C
Admitted on: Aug 10, 2020
Discharged on: -
Length of Stay: 365 days
Chief Complaint: Other general symptoms and signs

Messages | **Care Team**

Message Care Team

CS Smith, Chris Dr. **ATTENDING**

Patient Centered Messaging (PCM) and Workflow *continued*

A patient can be linked to a message conversation outside the Patients tab.

Option #1

1. Compose a new message with a message type that has a patient field.
2. Select the patient field to choose a patient.

The screenshot shows the 'Compose' interface in the Telmediq Web Console. The top navigation bar includes 'Messaging', 'Directory', 'Patients', 'On Calls', and 'More'. The left sidebar shows an 'Inbox' with a search bar and a conversation with 'EmmaRose Graves' (Stemi, 5791) dated 'Fri 09:01 am'. The main area is titled 'Cancel Compose' and contains the following fields:

- Participants:** A dropdown menu showing 'MY Young, Mai' with a close button (x) and a dropdown arrow.
- Message Type:** A dropdown menu set to 'Critical Result'.
- Message Fields:**
 - Patient:** A dropdown menu with 'Select...' and a dropdown arrow, highlighted with a red oval.
 - Callback Number (optional):** A text input field containing '(999) 999-9999'.
 - Lab (optional):** An empty text input field.
 - Message (optional):** An empty text input field.

Option #2

1. Select an existing message from your Messages Tab.
2. Choose **Associate With Patient** and select a patient.

The screenshot shows the 'Messages' interface in the Telmediq Web Console. The top navigation bar includes 'Messaging', 'Directory', 'Patients', 'On Calls', and 'More'. The left sidebar shows an 'Inbox' with a search bar and a conversation with 'EmmaRose Graves' (Stemi, 5791) dated 'Fri 09:01 am'. The main area shows a message conversation with 'EmmaRose Graves' (Nurse) dated 'Aug 6, 2021'. The message content is:

Stemi Extension Callback: 5791
Patient Name: Cynthia Pearson 09:01 am

The top of the message area has a toolbar with 'Mark Done', 'Forward', and 'Attach Patient' (highlighted with a red oval). Below the toolbar, the participants are listed as 'EG EmmaRose Graves' and 'CS Chris Smith'. There is also a 'Subscribers (2)' dropdown menu.