

the Pulse

August 2018

News for Munson Medical Center Medical Staff

Getting to Know

Joseph Will, MD

Medical Staff President, Munson Medical Center



How do you see your new role as MMC Medical Staff President?

This role is an opportunity to work with providers and administration towards creating the best environment to provide the best patient care. Our goal would be an environment comprised of good communication and collaboration, transparency, adequate resources,

and clearly defined roles and responsibilities, all of which leads to higher satisfaction and better care.

Advice on building positive relationships?

Start by listening with humility. It's not about me. It's possible to understand and appreciate positions and perspectives different than your own, and learn from them, without losing sight of your values and goals, which are usually shared by the person across from you.

Looking forward, what will be the most significant challenge for our health care community?

We must work more closely as a team than ever before – locally and regionally – in order to make best use of scarce resources while still ensuring patients get the right care in the right place at the right time. Providers can't be lone rangers anymore; they will still be advocating for the individual patient in front of them, but they will have an entire team behind them.

What would people be surprised to learn about you?

I have a fart app on my phone, a lot of fun when you have a 13-year-old son and are leading his Boy Scout troop! I have not used it during any meetings but have been sorely tempted in those that run long.

What would you like providers to know about you and your hospital's leadership?

We share the same goals, even though we may have different ideas how to achieve them. The rapid changes in health care delivery locally and nationally have caused a lot of stress and suspicion that maybe the goals of providers and leadership are not the same. However, these misunderstandings can be addressed by better transparency and communication from leadership, as well as better participation by medical staff.

I encourage providers to get involved: attend section/department meetings, get to know the leaders of your section/department, know the administrative liaison for your section/department, attend medical staff retreats, read and respond to emails from leadership, know the facts and the problems facing our community, participate in committees, etc. Your world is being shaped by those who do.

"Moderation in all things."

In Brief

On Staff Since: June 2000

Practices at: Pulmonary and Critical Care of NW MI

Medical Staff President Since: June 2018

Specialties: Pulmonary Disease; Critical Care

Education: University of Minnesota Medical School

Residency: University of Colorado Health Science Center

Fellowship: University of Iowa Hospitals and Clinics

Married to: Michelle (25 years)

Children: Brian (21), Cassandra (18), and Noah (13)

Favorite pastime: Sailing, swimming, boating, camping, fishing, skating, and skiing

Contact: 231-935-0440, jwill1@mhc.net

The Importance of Being Up-to-Date

Your Medical Staff Services Office (MSO) is responsible for maintaining the credentialing files, privileges, practice information, and contact information for all physicians and advanced practice providers credentialed at MMC, and for sharing this information as needed throughout the system.

This is a reminder that all providers should notify the MSO of any of the following:

- **Your practice's name, address, and/or phone/fax numbers will be changing.**
- **You are changing practices, adding an additional practice, or picking up shifts at a different practice.** The MSO needs to have all practice locations identified as well as ensure that you have the appropriate privileges in place for each.
- **Your home address or phone number has changed.** In addition, make sure to notify all licensing and board certification entities of address changes. The post office may not forward licenses or renewal notifications. Employed providers should also update MMC Human Resources.
- **Your medical licensure, DEA, board certification, or life support certifications are updated.** Forward a copy of any new documentation for your credentialing file. You should also notify the MSO if are choosing not to renew a particular license or certification.
- **Your medical malpractice policy renews or changes.** Forward a copy of the updated COI.
- **Your name changes.** Remember to also process the name change on all licensure and credentials so they match the new name you are practicing under and forward copies. Employed providers should also update MMC Human Resources.
- **You are requesting additional privileges or you are relinquishing privileges.** A request to add new privileges needs to be processed through the Credentials Committee, Medical Executive Committee, and Board of Trustees. Similarly, if you are no longer exercising a privilege previously granted, in accordance with Joint Commission and CMS guidelines, it should be relinquished. The MSO needs to maintain current privileging lists.
- **You are an APP whose sponsoring/collaborating physician is changing.** Current sponsoring/collaborating physicians are maintained in credentialing files.
- **You will be on an extended leave.** Absence from patient care responsibilities for longer than 60 days requires a leave of absence (LOA). Apply by submitting a written request that states the beginning and ending dates and the reasons for the LOA (such as military duty, additional training, family matters, or personal health condition). See Policy 019.036 Procedure for Leave of

Absence. Short-term leave (maternity, for example) only requires notification and the term of the leave.

Remember to notify Health Information Management (HIM) and complete all medical records if you're taking leave or vacation (Sandy Braun, 231-935-7474, sbraun@mhc.net). Also sign out with Switchboard so that you don't appear to be available for pages (231-935-5000; 0 within the hospital).

- **If any of the following occur:**
 - You are subject to a **professional liability lawsuit**
 - **Complaint or action against your state licensure or DEA**
 - Any arrest, charge, indictment, conviction, or a plea of guilty or no contest in any **criminal matter other than a misdemeanor traffic citation**; or any charge of, or arrest for DUI
 - Any **Medicare/Medicaid exclusions, preclusions, or sanctions**
 - **Change in staff status and/or privileges at any other health care entity as a result of peer review activities**
- **You are leaving the area or closing your practice.** Your staff status must be updated and pagers, keys, ID badges, and parking stickers returned. Identify where patient records will be sent and provide a forwarding address so that you can be contacted if needed.

Changes, updated information, and updated documentation can be sent to MMCMedStaffOffice@mhc.net or faxed to 231-935-5885.

If you have any questions about the above or if there is any other way Medical Staff Services might assist you, please contact:

- Katryna Glettler, Manager (kglettler@mhc.net; 231-935-5891)
- Yvonne Skiera, Medical Staff Services Specialist (yskiera@mhc.net; 231-935-5884)
- Robin Rabish, Department Assistant (rrabish2@mhc.net; 231-935-5892)

MMC Medical Staff Services reports to the MMC Chief Medical Officer, Kevin Omilusik, MD (komilusik@mhc.net).



Kevin Omilusik, MD
Munson Medical Center CMO

New MMC Chief Medical Officer: Kevin Omilusik, MD

Kevin Omilusik, MD, recently stepped into the role of Chief Medical Officer for Munson Medical Center.

To learn more about Dr. Omilusik, please read his interview in the Munson Healthcare version of The Pulse | August 2018 on pg. 7.

MMC Outlook Email Implementation in Process

One of the provisions that went into effect in February with the new Munson Medical Center Bylaws is that all MMC credentialed providers maintain and monitor a hospital-based Outlook email account (mhc.net).

“At MMC we need to regularly, securely communicate important information to nearly 800 providers,” said Medical Staff Services Manager, Katryna Glettler. “Given constant changes in personal emails (Gmail, AT&T, Charter, etc.) and security concerns regarding protecting provider information, Munson Outlook is the most efficient, effective way to ensure we reach all providers.”

“Our goal is to be using mhc.net Outlook addresses for all Active Staff category and Advanced Practice Providers by October 1,” said Katryna. “At least 90% of the 640 providers in these groups already have a mhc.net address — we want to make sure everyone is comfortable accessing and monitoring.”

What this means:

- **Active Staff and APP providers that don't currently have a Munson email will be assigned one.** Providers will be contacted when their account is set up with information and instructions for accessing. There are several ways to easily monitor from both within and outside the hospital. Most providers prefer to add to their phone but there are also quick links both on the Munson Intranet and website.

How to Access Munson Email

Munson Outlook uses your network login and password.

- Type **webmail.mhc.net** in any internet browser page
- From the Munson Intranet: Click “MyApps” and follow the Webmail link in the “Applications” column
- Go to **munsonhealthcare.org/ForProviders** and choose “Technology” > “Outlook” (NOTE: after redesigned munsonhealthcare.org website launches, this will be under “Health Care Team” instead of “Technology”)
- From iPhone, iPad, Android phone/tablet: For step-by-step instructions how to add to your personal device go to: **munsonhealthcare.org/mobiledevice**

- **Providers that currently have a Munson email but might not be utilizing it** will be contacted with a reminder and information and instructions for accessing.

Communication and information on the implementation will also be distributed through Medical Staff departments and sections as well as practice and department managers. If you have any questions, please contact Katryna at kglettler@mhc.net or 231-935-5891.

The Sporting Life

What's blue and white and spotted all over? Hundreds of Munson employees biking, running, walking, and playing softball in one of the Munson Healthcare Sports Clubs.

It isn't hard to spot these folks as they gather on campus and around town. More than 400 employees from 116 different departments participate — including physicians, APPs, nurses, and clinical, business, and support staff.

“We wanted to create a way for all of us to get together outside of work and build camaraderie and relationships. I feel like the stronger we are together outside of work, the stronger we are at work to serve our patients,” shared Kim Garlington, Clinical

Informaticist, Sports Clubs Founder, and Road Bike Club Captain. “It's just a great way for us to really live True North every day.”

“I enjoy being outdoors, particularly on a bicycle,” says Jacques Burgess, MD, Hospitalist with iNDIGO Health Partners. “The sports clubs are a great way to be outdoors, meet others from our community and workplace, plus ride bicycles. It has been great fun, and I am so proud to be part of this team dedicated to good health and wellbeing.”

In addition to the Mountain and Road Bike clubs, there is a Softball Club, Walking Club, and Running Club. The groups gather a few days each week on the TART trails, VASA trails, Old



Mission Peninsula, and around the MMC Campus. They also participate in local races and runs.

“I started the Munson Running Club as an opportunity to stay active and accountable with my coworkers,” says Katie Aurand, PA-C, Trauma & Acute Care Surgery and Running

Club Captain. “The group has provided an awesome opportunity to meet new people within the hospital system.”

The addition of fall and winter sports are in the works. There is no cost to join. For more information: munsonhealthcare.org/mysportsclubs.

PLEASE SAVE THE DATE.

Physician Welcome Reception

Meet our new medical staff and honor our retirees. Hors d'oeuvres and refreshments will be served. Physicians should look for an invitation in August.

Thursday, September 27, 2018, 5:30 - 8:30 pm

Hagerty Center, 715 East Front St., Traverse City

Provider News

Welcome New Providers

- **William Allsopp, DO;** Radiology; Grand Traverse Radiologists
- **Molly Britton, MD;** Psychiatry; MMC Behavioral Health Services
- **William Britton, MD;** Emergency Medicine; Northwestern MI Emergency Physicians
- **Patrick Darga, MD;** Anesthesiology; Traverse Anesthesia Associates
- **Jay Dujon, MD;** General Surgery/Surgical Critical Care; TACS
- **Andrew Friskey, DO;** Anesthesiology; Traverse Anesthesia Associates
- **Kristle Haberichter, DO;** Pathology; Grand Traverse Pathology
- **Holly Hinds, NP;** Munson Nephrology Consultants
- **Matthew Kaiser, NP;** Munson Hospice & Palliative Medicine Services
- **William Karczewski, MD;** Radiology; Grand Traverse Radiologists
- **Brittnee Keyes, NP;** MHC Traverse General Surgery & Trauma Care
- **Alexandra Kincaid, CRNA;** Traverse Anesthesia Associates
- **Bonnie Kruszka, NP;** Munson Urgent Care
- **Jessica Mastbergen, NP;** Endocrinology & Metabolism
- **Michael Morris, MD;** Orthopaedic Hand Surgery; Hand Surgery of Northern MI
- **Adam Toomey, PA-C;** Munson Occupational Health & Medicine
- **Samuel Tredemeyer, DO;** Hospital Medicine; iNDIGO Health Partners
- **Kaitlyn Troutman, NP;** Munson Hospice & Palliative Medicine Services
- **Kelly Werback, MD;** OB-GYN; Northwood Obstetrics & Gynecology

On the Move

- **Tuan Bui, MD;** has joined Grand Traverse Children's Clinic

New Practice

Jessica Paquette, DO – Leelanau Family Practice

718 N. St. Joseph, Suite K-1, Suttons Bay, MI 49682

Phone: **231-386-0088** / Fax: 855-537-4321

No longer on staff or practicing at MMC

- **Albert Brown, MD** – remains on staff at OMH
- **Michael Carroll, MD** – remains on staff at POMH
- **Kylee Gatzke, NP** – still practices at Cadillac Hospital
- **Julie Hartl, NP** – still practices in the area
- **Christa Kiessel, NP** – still practices in the area
- **Kyle Rasikas, MD**
- **Nancy Reye, MD** – remains on staff at POMH
- **Carla Walker, NNP**
- **Michelle Witkop, NP** – still practices in the area

Retired

- **Steven Hodges, MD;** Radiology; Grand Traverse Radiologists
- **Steven Klegman, DO;** Radiology; Grand Traverse Radiologists
- **Stephen Morgan, DO;** Urgent Care; Munson Urgent Care

Updates

- **Jay Jones, MD;** has joined Comprehensive Pain Management Program
- **Robert Sprunk, MD;** Pediatrics; retired from Grand Traverse Children's Clinic; continues to practice in the MHC system (primary location – MMC)

munsonhealthcare.org/physician

The Pulse is published six times a year. We welcome your feedback and topic suggestions: pulse@mhc.net

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