

Cerner Ambulatory and PowerChart EDUCATION

Citrix Receiver – Storefront

- 1. Type the following address into your internet browser: storefront.mhc.net
- 2. Enter your Munson Healthcare username and password. Click Log On.
- 3. The instructions to install appear on the page.
 - a. Note: You will need to install Citrix Receiver prior to logging in.
 - i. Place a check mark in the box next to "By selecting the check box, you confirm that you have read, understand, and accept the Citrix license agreement."
 - ii. Click Download.

2 Factor Authentication

- Enroll in the Imprivata ID App
 - 1. Download the free Imprivata App on your smartphone.
 - 2. Initial login (enrollment) must be completed outside of the Munson Network.
 - 3. Open app and login to Storefront with username and password.
 - 4. Storefront will request you enter the Serial Number and Token Code provided by Imprivata, as well as your telephone number.



- Subsequent Logins
 - 1. Login to Storefront with username and password.
 - 2. Storefront will send a notification to the Imprivata App on your phone.
 - a. Note: You will need to allow Imprivata to send notifications for this to occur.
 - 3. Open the Imprivata App and click Approve.

Important! If you are not trying to login and receive a notification from the Imprivata App, click **Deny** and call the Help Desk immediately at (231) 935-6053.

