

## CareAdmin: Bluetooth and Tethered Scanner Tips for Nurses and Respiratory Therapists

Cerner PowerChart and FirstNet Education

### Charging Bluetooth (Zebra) Scanner

1. Ensure Bluetooth scanner is correctly set in cradle so charging can occur.
  - a. Similar process to docking a PDA in a charging station.
  - b. Ensure LED indicator on cradle is flashing amber.
2. Ensure computer is powered on for charging to occur.
3. Ensure Bluetooth scanner, cradle and computer are paired and are not interchangeable.

**\*\*\*Scanners cannot be moved from room to room and need to be put back on the cradle to charge when done using them. \*\*\***

### Bluetooth (Zebra) Scanner not working

1. Battery in scanner is dead.
  - a. Place scanner correctly in cradle.
  - b. Scanner will need to be on the cradle for **30 minutes** to get a charge.
    - i. Device will not be usable until after the full 30 minutes of charging has occurred.
    - ii. Scanner may need to be reconfigured after is battery charged. Follow #3 below to reconfigure scanner.
  - c. Ensure computer is powered on for charging to occur.
  - d. Do not call help desk.
2. USB port issue.
  - a. Unplug scanner from USB port and then plug it back in. Resolves most issues. Only do this if the USB port is easily accessible, otherwise, contact the Help Desk.

3. Scanner needs to be reconfigured.
  - a. Scan barcode to the right.



- b. Device will be reconfigured once placed back in cradle.
4. [Manufacturer's instructions and troubleshooting.](#)

### Tethered (Honeywell) Scanner not working

1. Check USB connection, computer needs to be powered on for scanner to work.

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2. USB port issue.
  - a. Unplug scanner from USB port and then plug it back in. Resolves most issues. Only do this if the USB port is easily accessible, otherwise, contact the Help Desk.

3. Scanner needs to be reconfigured.
  - a. Scan the barcode to the right.



### Night Mode for Bluetooth (Zebra) Scanner

#### Night Mode Trigger:

Scan barcodes below to enable or disable the Night Mode Trigger.



**Enable Night Mode Trigger**



**Disable Night Mode Trigger**

### Silent Mode for Tethered (Honeywell) Scanner

#### Silent Mode with Flashing LED:

Scan the barcode below to completely silence the scanner. When the barcode is scanned, the LED and aimer flash 5 times. Green indicates a good scan; red indicates a bad scan.



**Silent Mode with Flashing LED**

#### Silent Mode with Long LED:

Scan the barcode below to completely silence the scanner. When the barcode is scanned, the LED and aimer remain solidly lit for 1 second. Green indicates a good scan; red indicates a bad scan.



**Silent Mode with Long LED**