



May 22, 2018

### What's Happening Now?

We are currently working with The Chartis Group, a comprehensive advisory and analytics services firm dedicated to the health care industry. They are helping us assess the project structure and barriers to project success going forward. Chartis will collect input from physician champions and practice leadership, as well as administrative, project, and technical leaders.

### What will our strategy for decision-making be?

After the completion of the Chartis analysis, we will have more information to share. However what we do know now is:

- We will not set a go-live date until the Chartis review is complete
- We will engage physician champions, care team members, practice leaders, and office staff in order to show stakeholders what we are doing to close gaps in workflows and software capability. This will be done through additional Practice Readiness meetings, coming testing workshops, and Practice visits.
- We have a better understanding of the needs of the Practices including how to help with abstraction and allowing time to prepare for other events such as training and scheduling at go-live.
- The technical processing time to migrate data from NextGen to Cerner Ambulatory will require about 7 weeks.
- We better understand how much lead time practices require prior to go-live, in order to make schedule changes for go-live.

We will be thoughtful when choosing a new go-live date based on all of these factors and what we will learn through the Chartis review.

### Vision and Guiding Principles

It is also important, as we move forward, to ground ourselves in the vision and guiding principles of the project. This helps the project team when making decisions and the Practices when implementing those decisions.

#### Vision:

Implement a streamlined, system EHR that is rooted in best practices and ensures patient safety, superior quality and supports a strong future for Munson Healthcare.

#### Guiding Principles:

- Although it may challenge the status quo, we will make design decisions such that a patient-centric focus is the foundation of our transformation journey.
- We will engage stakeholders to positively impact the patient journey and business outcomes.
- Our decisions will be based on doing what is best for the organization as a whole – not a single individual area or department.
- We will proactively draw from recommended leading practices to achieve the expected benefits and outcomes.
- We will commit to standardization within venue so that system-wide benefits will be realized.
- We will accurately collect data once, store it with minimal redundancy, and ensure widespread access to caregivers in full compliance with privacy and security regulations.
- We will dedicate the necessary resources to support ongoing optimization for sustainable transformation.

For more Practice Readiness resources including past Team Updates and Practice Readiness meeting minutes, visit [www.munsonhealthcare.org/cerner-ambulatory](http://www.munsonhealthcare.org/cerner-ambulatory).

Comments or questions?

Please submit them to the Cerner Project Leadership Team (CPLT) at [CPLT@mhc.net](mailto:CPLT@mhc.net)