State Level Registration for Medicaid EHR Incentive Program

- Professionals -



Version 1.2

5/24/11

Providers must register with the CMS registration and attestation system at the federal level to start their registration process. Once registered at the federal level, providers will be invited to complete their registration at the state level. This document describes the state level registration process, for information on the federal level process see https://www.cms.gov/EHRIncentivePrograms/20 RegistrationandAttestation.asp

During the federal level registration, providers should note their registration number from the CMS registration and attestation system, it is needed to access the state level registration. This is provided by the CMS registration and attestation system at the completion of registration. It can also be retrieved by logging back into the CMS registration and attestation system with the same username and password that was originally used during federal registration. Providers are encouraged to provide information on the certified EHR technology they are using as well as an email address when registering at the federal level. These are optional at this level but providing them will speed up the state level registration. Any changes to the information in the CMS registration and attestation system, must be done by the provider in the CMS registration and attestation system, they cannot be changed at the state level. Any changes may delay the incentive payment.

Providers have to complete their registration at the state level after the federal registration. Providers will receive a letter inviting them to complete the registration process in the CHAMPS system. EPs who are providing services through managed care entities must individually register as a Medicaid provider and are required to complete a similar process to verify the provider is in good-standing and is eligible to receive an EHR incentive. State level registration will open in late January 2011. Below describes the type of registration that is needed in CHAMPS depending on your current status in CHAMPS:

- Currently Medicaid-Enrolled Provider Once Medicaid receives a valid EP request from the CMS registration and
 attestation system, the Medicaid staff will send a welcome letter to the EP with instructions for logging on to
 CHAMPS to register for the EHR incentive payment on-line. Once the EP submits the registration information,
 Medicaid staff will start the review/validation process. In order to ensure that only eligible providers receive EHR
 incentive payments, a series of verifications will take place at registration, and annually thereafter. These
 verifications are explained below under Monitoring/Validation.
- Not Currently Medicaid-Enrolled Provider Once Medicaid receives a valid EP request from the CMS registration
 and attestation system, the Medicaid staff will send a welcome letter to the EP with instructions on enrolling in
 CHAMPS to register for the EHR incentive payment on-line. Note that this enrollment is for EHR incentive
 purposes only. To access the CHAMPS system for enrollment, the EP must follow the directions on the website
 at <u>www.michigan.gov/medicaidproviders</u>, scroll down the middle of the page to Hot Topics, and click on the
 CHAMPS link. Once on the CHAMPS page, scroll down the page to Accessing the CHAMPS system portion and
 there are step by step instructions. There is also a toll free number for help in enrolling in CHAMPS. The number
 is 800-292-2550, option 2 and they will be able to answer any enrollment questions. Once approved, the EP will
 receive a letter with instructions on completing the EHR portion of the enrollment.

All participating providers will have to re-register with CHAMPS every year. This will ensure the providers report on meaningful use and re-attest to program information. They will also be required to complete an annual survey that will address general EHR issues and concerns.

YOU MUST HAVE SUCCESSFULLY COMPLETED THE FEDERAL LEVEL REGISTRATION AND RECEIVED THE INVITATION LETTER FOR THE STATE LEVEL REGISTRATION FROM MDCH BEFORE CONTINUING PAST THIS POINT.

You should review the <u>Eligible Professional's Guide to the Medicaid EHR Incentive Program</u> in detail before completing the state level registration. You may also want to complete an <u>EP Eligibility Work Sheet</u>. The worksheet closely mirrors the state level online registration and can help collect the needed eligibility items. Both are available at <u>http://www.michiganhealthit.org/ehr/</u>.

To access the state level registration you must sign into the State of Michigan Single Sign On (SSO), available at https://sso.state.mi.us/.

It is recommended that you use Microsoft Internet Explorer (IE) 8 to access the EHR registration system. If you have trouble with using the EHR registration system, review the web browser troubleshooting guide at the end of this document.

After signing on the SSO and agreeing to the "MDCH Systems Use Notification" you will need to enter into CHAMPS.

| We | come Testing, B2b. | | Links: -Select |
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| | | Community Health Automated Medicaid Processing Syste | m |
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| | | Select a Domain: TST EHR MD2 10000 10060 IND | |
| | | Select a Profile: Domain Administrator - * Go | |
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You need to select the provider you want to register in the "Select a Domain:" drop-down list and select "Domain Administrator" in the "Select a Profile:" drop-down list. Then click the Go button.

You MUST have domain administrator access for the provider you are registering.

| Select a Domain: | TST EHR MD2 10000100 | 060 IND | - | * |
|-------------------|----------------------|---------|---|---|
| Select a Profile: | Domain Administrator | ▼ * Go | | |

Once logged in you will see the main CHAMPS screen.

| CHAMPS My Inbox | Admin Provider Claims Refe | rence Member TPL Rate PA | Contract/MC | | |
|-------------------------------------|---|--|--|-------------------------------|--|
| N | /elcome Testing, B2b. You have logged-in wi | th TEST EHR DO2 1000010102 IND domain and Doma | in Administrator profile. | Links | -Select- |
| | Path: Provider Portal NPI: 1000010102 | | | Name: TEST, EHR DO2 | Select DocFinder License Verification EHR MIPP USPS |
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| Provider Ponal: | | | | | 1 |
| Online Services: | | Welcome! | | | Hide/Max |
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| Maintain Users | | | | | |
| Claims | Hide/Max | | | | |
| Member | Hide/Max | | | IDS | |
| Prior Authorization | Hide/Max | | | | |
| | | | Community Health Automater | d Medicaid Processing System | |
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| | | My Reminders: | | | |
| | | Filter By: 👻 | Go | | |
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Click on the "Links:" drop-down list at the top right corner on the screen and select "EHR MIPP".

| Links: | Select 🔻 |
|--------------------|--|
| ame: TEST, EHR DO2 | Select DocFinder License Verification EHR MIPP USPS |
| | ۱ Hide/Max |

If you don't see the "EHR MIPP" link, your federal level registration has not processed yet or you are not logged in as domain administrator. If you just recently complete the federal level registration, wait one business day and try to access the link, if that does not work, call the support line at (877) 338-7106.

Once you clink on the "EHR MIPP" link, a new window will open. You may have to allow pop-ups to get to the page.



Click the "Start" button to start a new registration and move to the next screen.

| Medicaid EHR Incentive program | | | | | | EHR |
|--|---|-----------------|--------------|---------|--------|-----|
| | Home | Register | Track | Payment | Logout | |
| Find I Enter you begin yoo Incentive Payment Pro registration process. | Registration our NLR Registration ID to our Michigan EHR Medicaid ogram (EHR MIPP) | Enter NLR Regis | stration ID: | * | | |

You will need to enter your federal registration ID number you received at from the CMS registration and attestation system. The registration ID must match the NPI of the domain you logged into CHAMPS as.

Once into the registration process you will see a screen with three tabs on it. By default you will start on tab 1.

| | Received your registration from NLR. Continue with state registration. | Registration ID: 6000 NPI: 1000010102 SSN: 100001010 | NPI: 1000010102 SSN: 100001010 | | estingb2011 omain Administrator | | |
|-----------------|---|--|--|---|---|-------------|-------------|
| NLR INFORMATION | Please validate your NLR information. Personal Info First Name : TESTMICJAEL Last Name : JABARA Provider Type : Individual Sole/I Provider Specialty : NEUROPSYCHIAT | lf the information is incorre Middle Initial : Suffix : Propreitor (Dentist) IRY | Address Address : 1000010 City : Lansing State : MI Phone : (810) 74 E-mail : Tust@te | e information is correct p 10 Millennium Dr 7000000 4-1888 ist.com | olease proceed. 1078 Zip : 48917 Ext : | ELIGIBILITY | ATTESTATION |
| | Identifiers | | Exclusions | | | | |
| | The Tax Identification Number (TIN) capture | d below will receive the EHR | Code 🕏 | Description | Date | | |
| | meenere payment. | | 1 | to Exclusions Found. | | - | |
| | Payee NPI : 1000010102 | | | | | | |

On this tab you need to review and confirm the information from the NLR. If there are any issues with the information that need to be corrected, STOP and go back to the NLR and correct the issue(s). Than wait at least one full business day and reenter the system, if the updated information is displayed, you can continue. If not, wait one more day and try again, if the new information is displayed call the support line at (877) 338-7106.

After reviewing the information on tab 1, click on the tab 2 "ELIGIBILITY".

| MAT | di Bil | Payment Year | Certification Number | Adopt/Implement/Upgrade | |
|-------|--------|--------------------------|----------------------|-------------------------|---|
| INFOR | EL | 1 | | | |
| NLR | | 30404C.17 ² 0 | | | _ |
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On this tab, click on the ¹ button under "Payment Year," this will pop-up the "Enter Eligibility Information" Screen.

| Enter Eligibility Information | | | | × |
|---|---------------|------------------|----------------------|------|
| Bold fields are required. | | | | |
| Reporting Period | | | | |
| Start Date: | | ? | | |
| End Date: | | ? | | |
| Eligible Patient Volume Select yes to eligible patient volume option(s | s) that apply | y to you. If not | applicable, select r | 10. |
| Practice as a Pediatrician 🔋 | O Yes | O No | | |
| Practice as a Physician Assistant 💿 | O Yes | O No | | |
| Hospital Based Provider ? | O Yes | © No | | |
| Include Organization Encounters ? | © Yes | © No | | |
| Render care in FQHC/RHC 🔋 | © Yes | © No | | |
| Include encounters outside MI ? | © Yes | © No | | |
| EHR Certification Information | | | | |
| EHR Status 🔋 | C Adopt | Impleme | nt 🔘 Upgrade | |
| EHR Certification Number: | | Ado | i Remove | |
| Email: | Tust@tes | t.com | | |
| | | | | |
| | | | Cancel | Save |

Throughout this screen any of the 😢 icons can provide a pop-up tip for that item, just place you mouse over the 😢 and a pop-up tip will display.

//.

All providers must complete the "Reporting Period."

In the "Reporting Period" enter the start date (in MM/DD/YYYY format) that you want to start your eligibility reporting period. This is not your meaningful use reporting period in year 1, it is the consecutive 90-day period in the prior calendar year that you are reporting your eligible/Medicaid patient volume. Once you fill in the start date, click in the end date field and the system will automatically fill in the end date. NOTE, both the start and end date must be in the prior calendar year, you cannot span years. Your reporting period can be any consecutive 90-day period in the prior calendar year that you want.

All providers must also complete the "Eligible Patient Volume" section however, depending on how you answer the questions you will be prompted for slightly different fields.

Practice as a Pediatrician: Only select this option if you meet the definition in the <u>Eligible Professional's Guide to the</u> <u>Medicaid EHR Incentive Program</u>.

Practice as a Physician Assistant: Only select this option if you are a Physician Assistant (PA) who practices predominantly in a Federally Qualified Health Center (FQHC) or a Rural Health Clinic (RHC) that is "PA-led." When you select yes, an additional question will appear to determine if the site is "PA-led" see the <u>Eligible Professional's Guide to</u> the <u>Medicaid EHR Incentive Program</u> for more details.

| Practice as a Physician Assistant 2 | Yes O No |
|-------------------------------------|--|
| | Primary Provider at FQHC/RHC |
| | Practices at a facility that has PA leadership |
| | An Owner at RHC |
| | None of the above |

Check all the boxes that apply, you must check at least one of the first three to be considered eligible.

Hospital Based Provider: Only select this box if you rendered any care in a hospital setting during the reporting period. This would include hospital inpatient and emergency room settings. This is based on the Place of Service Code (POS Code). Only POS Codes 21 (Inpatient Hospital), and 23 (Emergency Department) are included. When you select yes, an additional question will appear asking for the numbers of encounters in the hospital settings.

| Hospital Based Provider | Yes 🔘 No |
|--------------------------------|----------|
| Total Inpatient Discharges: | ? |
| Total ER Encounters: | ? |
| Medicaid Inpatient Discharges: | ? |
| Medicaid ER Encounters: | ? |

Depending on how you answer "Include Organization Encounter," "Render Care in FQHC/RHC" and "Include MCO panel" you will be asked for different encounter volume items. Each of the scenarios are explained below.

Scenario 1:

Include Organization Encounters = **No** Render Care in FQHC/RHC = **No** Include MCO panel = **No**

Eligible Patient Volume

Select yes to eligible patient volume option(s) that apply to you. If not applicable, select no.

| Practice as a Pediatrician 🔋 💿 _{Yes} | No |
|---|----|
| Practice as a Physician Assistant 🔋 💿 Yes | No |
| Hospital Based Provider ? 🔘 Yes | No |
| Include Organization Encounters ? 💿 Yes | No |
| Render care in FQHC/RHC ? 🔘 Yes | No |
| Include MCO panel ? 🔘 Yes | No |
| Total Encounters: | ? |
| Medicaid Encounters: | ? |

This is the simplest scenario. Just enter your total encounters (all payers, all locations) and your Medicaid (as defined in the <u>Eligible Professional's Guide to the Medicaid EHR Incentive Program</u>) encounters in the fields.

Scenario 2:

Include Organization Encounter = Yes Render Care in FQHC/RHC = No Include MCO panel = N/A

| Include Organization Encounters ? | ● Yes ◎ No |
|-----------------------------------|------------|
| Organization NPI | |
| Organization NPI: | ? |
| Render care in FQHC/RHC ? | 🔘 Yes 🔘 No |
| Total Encounters: | ? |
| Medicaid Encounters: | ? |

Under this scenario, you are electing to use your Practice/Organization's encounter numbers as a proxy. This is optional and must follow the criteria outlined in the <u>Eligible Professional's Guide to the Medicaid EHR Incentive Program</u>. You will need to provide the group or organization NPI that you are using as a proxy and Practice/Organization's encounter numbers. Note: "Include MCO panel" is not a viable option in this scenario and MCO panel encounters cannot be included in a Practice/Organization's volume.

| Scenario 3: | |
|--|------|
| Include Organization Encounter = No | |
| Render Care in FQHC/RHC = No | |
| Include MCO panel = Yes | |
| Include Organization Encounters 🖻 💿 _{Yes} | No |
| Render care in FQHC/RHC 🔘 Yes | No |
| Include MCO panel 💿 Yes | © No |
| Managed Care PCP Panel | |
| Total Panel: | ? |
| Unduplicated Encounters: | ? |
| Medicaid Panel: | ? |
| Unduplicated Medicaid Encounters: | ? |

Under this scenario, you are electing to include encounters under the Primary Care Provider (PCP) Panel. This is optional and must follow the criteria outlined in the <u>Eligible Professional's Guide to the Medicaid EHR Incentive Program</u>. You must provide PCP panel encounters (as defined in the <u>Eligible Professional's Guide to the Medicaid EHR Incentive</u> <u>Program</u>) for both Medicaid and total (all payers including Medicaid) and any other "unduplicated" encounters with patients not assigned to your panel for both Medicaid and total (all payers including Medicaid).

Scenario 4:

Include Organization Encounter = **No** Render Care in FQHC/RHC = **Yes** Include MCO panel = **No**

| Include Organization Encounters 💿 💿 Yes 💿 No | |
|--|--|
| Render care in FQHC/RHC 💿 💿 Yes 💿 No | |
| Include MCO panel 🕐 💿 Yes 💿 No | |
| FQHC/RHC Encounters | |
| Medicaid Encounters: ? | |
| MIChild Encounters: ? | |
| Charity Care Encounters: ? | |
| Sliding Fee Scale Encounters: | |
| Total Encounters: | |
| All Other Settings Encounters | |
| Total Encounters: ? | |
| Medicaid Encounters: | |
| | Include Organization Encounters ? • Yes • No Render care in FQHC/RHC ? • Yes • No Include MCO panel ? • Yes • No FQHC/RHC Encounters Medicaid Encounters: ? MIChild Encounters: ? Charity Care Encounters: ? Sliding Fee Scale Encounters: ? Total Encounters: ? All Other Settings Encounters Total Encounters: ? Medicaid Encounters: ? |

Providers who practice predominantly in a Federally Qualified Health Center (FQHC) or a Rural Health Clinic (RHC) are allowed to include some additional types of encounters in their eligible patient volume. In this scenario, providers must supply encounter numbers both in the FQHC or RHC and outside the FQHC or RHC (in the "All Other Settings Encounters" section). If a provider only practices in a FQHC or RHC, these "All Other Settings Encounters" can be entered as zeros. See the Eligible Professional's Guide to the Medicaid EHR Incentive Program for more details.

Scenario 5:

Include Organization Encounter = Yes Render Care in FQHC/RHC = Yes Include MCO panel = N/A

| Include Organization Encou | nters 🖻 💿 Yes 💿 No |
|----------------------------|--------------------|
| Organization NP1 | |
| Organiza | tion NPI: |
| Render care in FQHC/ | RHC 🕐 💿 Yes 💿 No |
| FQHC/RHC Encounters | |
| Total En | counters: |
| Medicaid En | counters: |
| MIChild En | counters: |
| Charity Care En | counters: |
| Sliding Fee Scale En | counters: |

Under this scenario, you are electing to use your Practice/Organization's encounter numbers as a proxy. This is optional and must follow the criteria outlined in the <u>Eligible Professional's Guide to the Medicaid EHR Incentive Program</u>. You will need to provide the group or organization NPI that you are using as a proxy and Practice/Organization's encounter numbers. Note: "Include MCO panel" is not a viable option in this scenario and MCO panel encounters cannot be included in a Practice/Organization's volume. If you select this option you are also attesting to meeting the practices predominantly requirement in order to use a FQHC or RHC's organization's volume as a proxy.

Scenario 6:

Include Organization Encounter = **No** Render Care in FQHC/RHC = **Yes** Include MCO panel = **Yes**

| Include Organization Encounters 🕐 💿 Yes | No |
|---|------|
| Render care in FQHC/RHC 🔋 💿 Yes | © No |
| Include MCO panel 💿 🎯 Yes | ◎ No |
| FQHC/RHC Encounters | |
| Non-Panel Medicaid Encounters: | ? |
| MIChild Encounters: | ? |
| Charity Care Encounters: | ? |
| Sliding Fee Scale Encounters: | ? |
| Total Encounters: | ? |
| All Other Settings Encounters | |
| Total Encounters: | ? |
| Medicaid Encounters: | ? |
| Managed Care PCP Panel | |
| Total Panel: | ? |
| Eligible Patient Panel: | ? |

Under this scenario, you are electing to include encounters under the Primary Care Provider (PCP) Panel. This is optional and must follow the criteria outlined in the <u>Eligible Professional's Guide to the Medicaid EHR Incentive Program</u>. You must provide Panel encounters (as defined in the <u>Eligible Professional's Guide to the Medicaid EHR Incentive Program</u>) for all eligible patient types (since this is an FQHC/RHC, that includes Medicaid MIChild, charity care and sliding fees scale) and total (all payers including eligible patient types) in the "Managed Care PCP Panel section. And any other "unduplicated" encounters with patients not assigned to your panel for both eligible patient types and total (all payers including eligible and outside the FQHC/RHC.

All providers also have the option of including encounters from other states. If you select this option, you will be asked what other states were included. The inclusion of out-of-state encounters is optional and will initiate an eligibility verification audit so Medicaid staff can contact the other state(s) to confirm encounter data; this will likely delay payment.

| Include encounters outside MI ? 🏾 💿 Yes | © No |
|---|------|
| State(s): | ? |

All providers must complete "EHR Certification Information" section.

| EHR Certification Information EHR Status 2 | C Adopt | © Implement | O Upgrade |
|---|-------------|-------------|-----------|
| EHR Certification Number: | | Add R | emove |
| Email: | Tust@test.c | om | |

In the "EHR Certification Information" section, providers must enter the CMS EHR Certification ID EHR technology you are using. This is not the ONC Certification Number. See the "Using the Certified Health IT Product List to Find Your CMS EHR Certification ID for Registering for the EHR Incentive Program" guide at <u>www.MichiganHealthIT.org/ehr/</u> for more details on obtaining these numbers. You should only enter one "EHR Certification Number." If you mistakenly add an unneeded field, just click the "Remove" link to delete it. Note the CMS EHR Certification ID is case sensitive and should be entered in ALL UPPER CASE. Provider must also select their EHR status. For year 1, providers must select and attest to be adopting, implementing or upgrading to certified EHR technology. Select only one and select the most appropriate option. See the <u>Eligible Professional's Guide to the Medicaid EHR Incentive Program</u> for more details.

This is also the section that includes an email address. If you provided one to the NLR at the federal level, it will be listed here. If not you must enter one in the space provided. The email address should be of the person completing the registration and who wants to be notified of its status.

Please review all information and "Save" button in the bottom right. This will return you to the screen with three tabs. Click on tab 3 "ATTESTATION".

| Received your registration from NLR. Continue with state registration. | Search Criteria Registration ID: 3110000010 NPI: 1013992536 Tax ID: 328924954 | Login Information User ID: testingb2011 Profile: Domain Administrator |
|--|--|--|
| NOTICE: Any per incomplete or mi civil penalties. | son who knowingly files a statement of claim o sleading information may be guilty of a criminal a | containing any misrepresentation or any false, ct punishable under law and may be subject to |
| Signature | foregoing information is true, accurate and cor ted will be paid from Federal and State funds, and of a material fact, may be prosecuted under app s as are necessary to demonstrate that I met all H Department of Community Health. No HITECH payn | mplete. I understand that the HITECH incentive that any false claims, statements, or documents, licable Federal or State laws. I hereby agree to ITECH requirements and to furnish those records ment may be paid unless this registration form is |
| 1 2 3 | rms and conditions | ster |

reviewing the attestation items, check the "I accept the terms and conditions."

You can print off a copy of the attestation items by clicking on the

Next click the "Register" button. You will be prompted to confirm with a pop-up dialog box, click "OK" to submit the registration.

button.



If someone other than the provider is completing the registration and attestation, make sure there is an Electronic Signature Agreement (MDCH Form 1401) on file at your organization. It is available at http://www.michigan.gov/documents/mdch/DCH-1401-Electronic-Signature-2-2008_226769_7.doc

This completes the registration process. You will be returned to the main screen.



You can return to this screen to check on the progress of the registration, just use the "Track" button in the "View Status of MIPP registration"

When you are done, click the Logout button in the top right of the screen. This will return you to the main CHAMPS page.

For any EHR Incentive related questions, please call the support line at (877) 338-7106, email <u>info@michiganhealthit.org</u> or visit <u>www.MichiganHealthIT.org</u>.

Web Browser Troubleshooting

It is recommended that you use Microsoft Internet Explorer (IE) 8 to access the EHR registration system. If you have trouble with using the EHR registration system, review these settings in IE 8.

From the desktop icon for IE 8:

Right Click on Internet Explorer Icon



and click on Properties.

OR from inside IE 8:

1)

Click on the **Tools** menu and go to **Internet Options**.

| | | | | | | | - | - 0 | × | |
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| Get More | e Add-ons | • | | | | | | | | |
| | | | 🏠 👻 | ▶ - | - 🖶 | 👻 Page 🕶 | Safety 🔻 | Tools 🔻 | • | >> |
| | | | | | | | | | | |
| Select th | e Securi | ty tab. | | | | | | | | |
| General | Security | Privacy | Content | t Conn | ections | Programs | Advance | ed | | |

- 2) Next click on Custom level...
- 3) Verify that the following settings have either been Enabled or Prompted:

In the "ActiveX controls and plug-ins" section

| Download signed ActiveX controls Disable Enable (not secure) Prompt (recommended) Only allow approved domains to use ActiveX without prompt Disable Enable Run ActiveX controls and plug-ins Administrator approved Disable Enable Enable Prompt | Bina O O ⊙ | ary and script behaviors Administrator approved Disable Enable |
|---|---------------------|--|
| Only allow approved domains to use ActiveX without prompt Disable Enable Run ActiveX controls and plug-ins Administrator approved Disable Enable Prompt | 00 00 00 | vnload signed ActiveX controls Disable Enable (not secure) Prompt (recommended) |
| Run ActiveX controls and plug-ins Administrator approved Disable Enable Prompt | Onl O ⊙ | y allow approved domains to use ActiveX without prompt Disable Enable |
| | Run O O O | ActiveX controls and plug-ins Administrator approved Disable Enable Prompt |

Script ActiveX controls marked safe for scripting*

- O Disable
- Enable
- O Prompt

In the "Downloads" section:

Font download

- O Disable
- Enable
 Prompt

- END OF DOCUMENT -