

## Heather Fraizer, PhD

Vice President of Continuous Improvement and Project Management  
Munson Healthcare



Heather Fraizer, Vice President of Continuous Improvement and Project Management, joined the Munson Healthcare Continuous Improvement team in September of 2017 as a Senior Continuous Improvement Specialist and was promoted into her current role in 2021.

Prior to coming to Munson Healthcare, in 2008 Heather moved to Traverse City and began working at Northwestern Michigan College as a corporate trainer, where she developed and delivered training and facilitation for companies in the region around lean thinking, continuous improvement, problem solving, leadership skills, team skills and strategic planning.

Fraizer earned her PhD in Political Science from the University of Colorado, Boulder in 2002 and has worked in both the private and public sectors on public policy research and community development.

She enjoys spending time with her husband, two boys and three dogs on camping and travel adventures.