

Live Interpreter in a Video Visit for Providers, Clinical Staff, and Clerical Staff

Doxy.me EDUCATION

WMUNSON HEALTHCARE

PATIENT QUEUE

Adding a Live Interpreter to a Doxy.me Video Visit

- There are two options to add an interpreter to a Doxy.me video visit:
 - 1. Prior to starting the video visit:
 - a. Select Add Live Interpreter from the Doxy.me home page, on the left-side panel.

- 2. During the video visit:
 - a. Select Add Live Interpreter on the left-side panel.



Please Select Target Language

ADDTIONAL OPTIONS

Spanish(less than 30 seconds) - Español

- 3. Select the language and click Continue.
 - a. Clicking Additional Options allows selection of video and gender preferences.
- 4. Once you select the language, an estimated wait time will be provided. Wait until interpreter is ready to join the video visit.
- 5. If requesting an interpreter before starting the video visit: Once in the video visit is started with the patient, the interpreter will appear on the left-side panel and you may add them to the video visit.
 - a. Note: Interpreter service is charged per minute of use. An interpreter should be requested at or just prior to the time of need.

Find an interpreter