

Our team at Munson Healthcare Physician Network values your well-being and wants to ensure that you receive the best care possible.

We noticed that you missed an appointment, and we wanted to reach out to you to understand if there were any challenges or obstacles that prevented you from attending. We believe that open communication is key to providing quality healthcare, so please let us know if there is anything we can do to assist you in attending future appointments.

At Munson Healthcare Physician Network, we have a policy in place regarding missed appointments to ensure that we can effectively manage our schedule and provide timely care to all our patients. We kindly request your cooperation in adhering to this policy. ***Please be aware that if you miss three or more appointments within a 12-month period, you may be discharged from our practice.*** We understand that unforeseen circumstances can arise, and we are here to support you.

In advance of your appointment, you will receive a text or phone call reminder, please utilize this to confirm or cancel your appointment at least 24-hours in advance. In the future, if you are unable to make a scheduled appointment, we kindly request that you provide us with at least 24-hour notice to cancel or reschedule. This will allow us to accommodate other patients who may be in need of our services.

Thank you for your understanding and cooperation. We appreciate the opportunity to serve you and provide the best care possible. If you have any questions or concerns, please do not hesitate to contact our office.

Warm regards,

Munson Healthcare Physician Network