Otsego Memorial Hospital complies with Federal Civil Rights laws and does not discriminate, exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

In addition, OMH can offer services to people with disabilities as well as provide qualified interpreter services to those whose primary language is not English. This service is free of charge and provided in a timely manner. If you need these services, please notify an OMH employee for assistance.

If you believe that OMH has failed to provide these services or has discriminated against you on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

## **OMH Risk Manager**

• Mail: 825 N. Center Ave, Gaylord MI 49735

• Phone: 989-731-7703 Fax: 989-731-6728

• Email: kmartin@mhc.net

## Office of Civil Rights at the U.S. Department of Health and Human Services

 Mail: 200 Independence Ave, SW Room 509F, HHH Building Washington DC 20201

• Phone: 800-368-1019 or (TDD) 800-537-7697

Website: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

