

March 17, 2020

Ask-a-Nurse Line Added for Additional Support for Providers and Patients

Munson Healthcare's COVID-19 Hotline now includes an Ask-a-Nurse option. This line is staffed with Munson Healthcare nurses and is available for the following:

- 1) Providers and practices with clinical questions
- 2) Patients and the community with clinical questions
- 3) Patients without a Primary Care Provider for facilitation of triage and screening for COVID-19

If a patient calls and he/she is established with a PCP, we will answer their questions and direct them back to their PCP for additional information and/or triage in order to keep continuity of care.

Call the COVID-19 hotline number **231-935-0951** and press 5 to access the option daily (7 days a week) from 7 am – 7 pm.

