

March 25, 2020

Process for Your Patients with a Walk-in X-ray Order

In response to Governor Whitmer's executive order to "Stay in Place" as well as to protect the safety of our patients and staff, Munson Healthcare Radiology Services has changed our process for walk-in x-rays.

We ask that providers use good judgement to determine if the health, safety, and welfare of your patients would be impacted if imaging was delayed.

If your patient needs an x-ray prior to these restrictions being lifted:

- Indicate the appropriate level of Urgent, NOW, STAT, or Emergent on the order
- Direct the patient to their local hospital as we have closed all outpatient clinics
NOTE: Please do not send these patients to the ED with a walk-in order
- If a patient walks in with an order that does not have the appropriate designation, we will contact the Ordering Provider directly for guidance and if deemed urgent, we will complete the study. If not deemed urgent, the patient will be asked to return after these restrictions have been lifted.

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