

Workflow to Refer Covid+ Patients for MHC Monoclonal Antibody Treatment (mAb)

For use by PCPs, EDs, Urgent Cares, Walk-In Clinics

MHC mAb Referral form available on munsonhealthcare.org > For Providers > COVID-19 Updates for Providers > [Monoclonal Antibody Therapy](#)

- mAb therapy must be administered within 10 days of symptom onset
- Restricted supplies or resources may not allow treating all eligible patients

PROVIDER REFERRAL

Provider identifies patient diagnosed COVID positive, completes [online MHC mAb Referral webform](#) to refer patient for mAb treatment (do NOT direct patients to ED for mAb)

mAb Support Clinical Staff contacts patient 1-2 business days from referral to schedule appointment or to let patient know they will not be scheduled

mAb Support Clinical Staff obtains consent, orders treatment; coordinates with registration, billing, & clinical team

Patient arrives for scheduled appointment at Munson Healthcare facility & follows instructions for escort to enter the building

SELF REFERRAL

When provider/clinic does NOT have COVID positive documentation (e.g., from home test), patient may fax or email to MHC-MABClinic@mhc.net

1. Photo of C-19 positive results
2. Name
3. Phone number
4. Date of symptom onset

mAb Support Staff contacts patient 1-3 business days from receiving email to complete the mAb Referral webform & schedule appointment

mAb Support Line for Recorded Info

P: 231-935-4880

Fax: 231-392-7348

- Patients with additional questions about mAb treatment have the option to speak to Ask-A-Nurse from this number
- Scheduling information is NOT available