

March 24, 2020

## **Necessary Follow Up on Positive Influenza Results**

As a reminder, **the ordering provider of any lab work (e.g., Influenza A/B, COVID-19, etc.) should follow-up with the patient and provide results.** This is especially important if Influenza A or B is positive as the COVID-19 test is likely to be cancelled, which means the area Health Departments do not connect with the patient. For influenza A or B results ordered for patients without a PCP by the MHC COVID-19 Ask-A-Nurse Call Center, the patient will receive the results from an Ask-A-Nurse Pool Provider, through the provider on duty when results are received. The area Health Departments only contact the patient with the positive or negative result of COVID-19.

*A reminder that the MHC COVID-19 Ask-A-Nurse Call Center is neither Employee Health nor the Health Department. This line provides the community support when seeking COVID-related questions and for those patients without a PCP during this pandemic.*

