

## Neurology Intra-Professional E-Consults for Providers

Cerner PowerChart, Ambulatory EDUCATION

**Summary:** Munson Healthcare Neurology is now offering neurology intra-professional e-consults for headache patients. The consult replaces a patient visit with a neurologist. It involves a review of patient records by a neurologist with a written assessment sent to the ordering PCP and optional verbal discussion with the PCP. The consultations are billable; however, they do not establish a doctor-patient relationship. Turnaround time for these requests is typically within one or two weeks. Consults are addressed on Thursday afternoons 12:40 pm-4:20 pm.

**When:** March 22, 2023

**Why the change:** Neurology appointments are booked out for six months or more. Offering intra-professional e-consultations will improve access to care for headache patients.

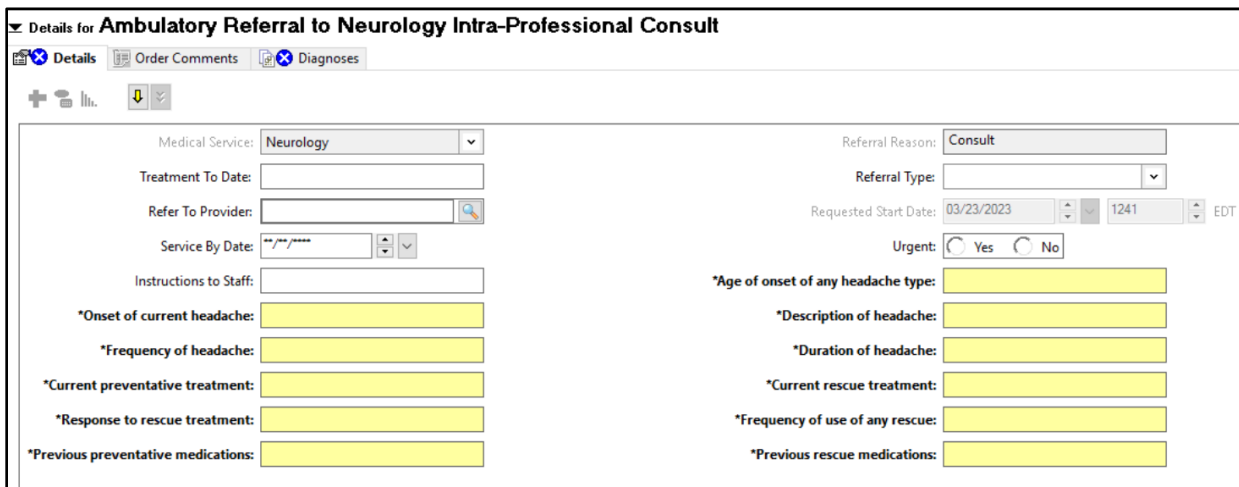
**Support:** Ambulatory Informatics, 231-392-0229; Help Desk at 231-935-6053

### Work Flow

1. Identify the patient's need for a neurology intra-professional e-consult
2. Counsel the patient on the neurology intra-professional e-consultation process:
  - It is a provider-to-provider consultation and does not establish a doctor-patient relationship with the neurologist
3. Obtain patient verbal consent for neurology intra-professional e-consultation and notify the patient it is a billable service by the neurologist that may result in a copay or coinsurance
4. Place the Ambulatory Referral to Neurology Intra-Professional Consult referral order

The neurologist reviews and responds within two weeks. If requested, verbal consultation is coordinated and the PCP schedule is blocked for the coordinated time. The neurologist will send an intra-professional e-consult note to PCP.

5. Follow up with the patient based on the neurologist's consultation



**Details for Ambulatory Referral to Neurology Intra-Professional Consult**

Details    Order Comments    Diagnoses

Medical Service:       Referral Reason:

Treatment To Date:       Referral Type:

Refer To Provider:       Requested Start Date:   EDT

Service By Date:       Urgent:  Yes  No

Instructions to Staff:

\*Onset of current headache:       \*Age of onset of any headache type:

\*Frequency of headache:       \*Description of headache:

\*Current preventative treatment:       \*Duration of headache:

\*Response to rescue treatment:       \*Current rescue treatment:

\*Previous preventative medications:       \*Frequency of use of any rescue:

   \*Previous rescue medications: