the Pulse
August 2019
News for Munson Medical Center Medical Staff

HEALTH CARE TEAM

# Getting to Know: Matthew Jackson, DO

Ambulatory Care Department Chair

Matt Jackson, DO

### How do you see your new role?

We are all working to have the best outcomes for our patients. Health care is moving towards an increased emphasis on outpatient health care, and the Ambulatory Care Department is at the center of this trend. We must continue to build on past initiatives, identify future needs of the ambulatory practices as they relate to Munson Healthcare services, and offer constructive engagement with our regional health system.

### Advice on building positive relationships?

Strong communication is important, and trust must be earned.

### Looking forward, what will be the most significant challenge for our health care community?

The quality and cost of health care is at the center of most of our practices. We need to adapt and effectively implement the resulting changes in a way that does not leave our patients behind. The ladder will always be the challenge.

### What would people be surprised to learn about you?

I'm a Michigan native married to a Yooper. Because of my wonderful kids, I am a proficient balloon animal artist and face painter.

### What would you like providers to know about you and your hospital's leadership?

I was the former Head Team Physician and Medical Director at Central Michigan University for the Athletics program prior to returning to northern Michigan. As a Family Medicine and Sports Medicine physician, it's always important to listen to all perspectives and work together to find common ground in which to build an action plan that will continue to serve our common goal of providing high quality health care.

### In Brief

**Hospitals:** Munson Medical Center (2019), Paul Oliver Memorial Hospital (2015)
**Practices at:** Crystal Lake Health Center (Traverse City)
**Ambulatory Care Dept. Chair since:** June 2019
**Specialties:** Family Medicine, Sports Medicine
**Education:** Touro University California
**Residency:** Botsford Hospital
**Fellowship:** Toledo Hospital, Promedica Health
**Married to:** Emili (13 years)
**Children:** Emerson (8), Eleanor (4), Elliott (2)
**Favorite pastimes:** Spending time with family, running, and fishing
**Contact: 231-922-0667, mjackson2@mhc.net**

## In This Issue…

2 When to Notify Our Medical Staff Office
2 Mandatory Safety Education
3 Provider News
4 New MMC President
4 Please Join Us: Physician Welcome Reception/Fall Retreat

# A Reminder When to Notify the Medical Staff Office

## Please notify MMC's Medical Staff Office…

**For any provider experiencing a last name change:** You must update your state licensure, DEA, board certification, malpractice insurance, and NPI to match the new last name prior to requesting any systems access or email updates. Once all name changes have been made, please notify the Medical Staff Office who will notify systems access and other hospital departments. Employed providers should also update with Human Resources.

**Extended leave:** Absence from patient care responsibilities for longer than 60 days requires a leave of absence (LOA). Apply by submitting a written request that states the start and end dates and the reasons for the LOA (such as military duty, additional training, family matters, or personal health condition). See Policy 019.036 Procedure for Leave of Absence. Short-term leave (e.g., maternity) only requires notification and the term of the leave.

**If any of the following occur:**

- You are subject to a professional liability lawsuit
- Complaint or action against your licensure or DEA
- Any arrest, charge, indictment, conviction, or a plea of guilty or no contest in any criminal matter other than a misdemeanor traffic citation; or any charge of, or arrest for DUI
- Any Medicare/Medicaid exclusions, preclusions, or sanctions
- Change in staff status and/or privileges at any other health care entity as a result of peer review activities

Questions: Katryna Glettler, Medical Staff Services Manager (**kglettler@mhc.net; 231-935-5891**)

# Mandatory Safety Education

## All MMC active physicians and advanced practice professionals are required to complete the following safety education:

- **Foundations of Safety Culture Training***
  *Deadline: July 10, 2020*

  There are 3 ways to complete this requirement:
  1. **Provider-Specific Class:** For a list of classes and to reserve your spot, contact Stacey Mckenna (smckenna@mhc.net, 231-935-6668).
  2. **General Class:** Log into HealthStream and search the catalog for "Foundations of Safety Culture - SAF" to register for a class.
  3. A **private training can be scheduled for groups of 10 or more providers** by contacting Stacey Mckenna (smkenna@mhc.net, 231-935-6668).

  *This activity has been approved for *AMA PRA Category 1 Credit(s)™*.

- **Annual HealthStream Training**
  *Deadline: Dec. 31, 2019*
  Log into HealthStream and complete the course titled "2019 ALL - Medical Staff Credentialed Provider Education."

  For information on how to log into HealthStream: **munsonhealthcare.org/healthstream**

# Provider News

## Welcome New Providers

- **Barbara Barnes, NP**; MMC Trauma & Acute Care Surgery
- **John Coatney, MD**; Cardiology & Clinical Cardiac Electrophysiology; Traverse Heart & Vascular
- **Leah Davis, DO**; Diagnostic Radiology; Grand Traverse Radiologists
- **Ryan Dee, DMD**; Oral & Maxillofacial Surgery; Grand Traverse Oral Surgery
- **Ian Dobbe, MD**; Munson Urgent Care, is a recent Munson Family Practice Residency graduate
- **Monica Goble, MD**; Pediatric Cardiology; University of Michigan Congenital Heart Clinic
- **Shawn Kintigh, NP**; Thomas Judd Care Center
- **Keegan Michel, MD**; Emergency Medicine; Northwestern MI Emergency Physicians
- **Katie Mowers, MD**; Pediatric Cardiology; University of Michigan Congenital Heart Clinic
- **Trevor O'Brien, MD**; Plastic Surgery; The Center for Plastic Surgery of Northern Michigan
- **Anna O'Connell, NNP**; MMC Neonatology
- **Morgan Olson, PA-C**; Sound Physicians
- **Jennifer Pierick, CRNA**; Traverse Anesthesia Associates
- **Mary Priestly, PA-C**; Munson Urgent Care
- **Jacob Ramseyer, DO**; Emergency Medicine; Northwestern MI Emergency Physicians
- **Lavinia Streza, NP**; Sound Physicians
- **Jeffrey Stych, DPM**; Podiatry; Ankle & Foot Associates
- **Angela VanWagner, DO**; Emergency Medicine; Northwestern MI Emergency Physicians
- **Alison Waldecker, CRNA**; Traverse Anesthesia Associates
- **Alexander Weick, MD**; Gastroenterology; Digestive Health Associates

## Moves

- **Katie Aurand, PA-C**, is now practicing at Great Lakes Orthopaedics Center; she still works shifts P/T with TACS.
- **James Frick, PA-C**, is now practicing with Mary Free Bed Rehabilitation Physicians.

## Retired

- **James Levy, PA-C**; Sound Physicians
- **Brenda Snyder, MD**; Emergency Medicine; Northwestern MI Emergency Physicians

## No Longer on Staff or Practicing at MMC

- **Gihan (Gigi) Dawood, DO**; Endocrinology; Endocrinology & Metabolism
- **Benjamin Ebner, MD**; Cardiology; Traverse Heart & Vascular
- **Eric Ferrigan, PA-C**; Munson Urgent Care (still practicing in Grayling and Petoskey)
- **Gregory Francisco, MD**; Cardiology; Traverse Heart & Vascular
- **Alainna Hipp, NNP**; MMC Neonatology
- **Devinn Jeffers, PA-C**; Munson Urgent Care (practices at Prudenville Community Health Center)
- **Michelle Koning, NNP**; MMC Neonatology
- **Douglas O'Mara, MD**; Pediatrics; Crystal Lake Health Center
- **Emily Seal, PA-C**; Endocrinology & Metabolism
- **Kristen Sihler, MD**; General Surgery & Surgical Critical Care; MMC Trauma & Acute Care Surgery Program
- **Joshua Soles, PA-C**; Northwestern MI Emergency Physicians (still practices at Paul Oliver Memorial Hospital Emergency Department)
- **Trisha Zelinski, PA-C**; Associates in Dermatology of TC (formerly Great Lakes Orthopaedic Center)
- **Jason Ziter, PA-C**; Munson Urgent Care

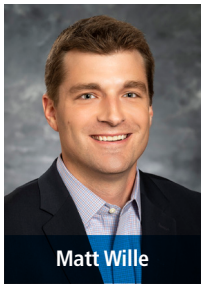
## Other

- **Colleen Sabatine, NP**, has returned to practice at Traverse Heart & Vascular
- **Munson Milliken Medical** has changed its name to **Milliken Medical Group.** Please update the phone number to **231-935-0600**; fax number remains the same **(231-935-0613).**

**munsonhealthcare.org/find-a-doctor**

# MMC Names New President

Matt Wille will assume the position as President and CEO for Munson Medical Center, effective September 23.


Matt Wille

Matt has a proven track record in executive-level leadership. He has led operational, financial, strategic, and visionary activities at several medical centers and health systems. Most recently, Matt served as vice president of operations at Allina United Hospital in St. Paul, MN. He also served as interim president from January 2017 to April 2018.

Allina United Hospital has 546 licensed beds and is part of Allina Health, an integrated health system based in Minneapolis, MN comprised of 12 hospitals, 90 clinics, 27,000 employees, and net revenue over $4 billion. United Hospital is the largest provider of health care services in the eastern metropolitan area of the Twin Cities.

Prior to his leadership role at United Hospital, Matt served as CEO of Dallas County Hospital in Perry, IA and vice president of MercyOne in Des Moines, IA which is a joint operating agreement between two of the largest Catholic, not-for-profit health organizations in the country: Catholic Health Initiatives and Trinity Health. Matt has also held the positions of administrator of customer support services at Advocate Trinity Hospital, director of market integration and customer service at Christ Medical Center/Trinity Hospital, and manager of ambulatory care at Advocate Illinois Masonic Medical Center.

Matt has successfully implemented Lean programs and best practices over the course of his career and will ensure that we continue the great progress we've made on our True North and 2025 Strategic Goals.

Matt holds a Master of Public Policy and Administration degree from Northwestern University, Evanston, IL; a Master of Healthcare Administration degree from the Carlson School of Management at the University of Minnesota, Minneapolis, MN; and a Bachelor of Science in Economics degree from the University of Iowa, Iowa City, IA.

Matt's personal mission is to "help create a healing environment that we would expect for ourselves and our families." Matt is married with one child and enjoys fishing, cross-country skiing, running with his wife, and trying to keep up with his young son.

**PLEASE JOIN US**

## Physician Welcome Reception

Meet our new medical staff and honor our retirees. Hors d'oeuvres and refreshments will be served. Physicians should have received an invite.

**Thursday, September 26 | 5:30 - 8:30 pm**
Hagerty Center, 715 East Front St., Traverse City

## Medical Staff Retreat

Physicians are asked to save the date for the Fall 2019 Medical Staff Retreat. More details to come.

**Wednesday, November 6 | 5:00 – 9:00 pm**
Park Place Hotel, 300 E. State St., Traverse City

## Munson Medical Center Contacts

The Pulse is published six times a year. We welcome your feedback and topic suggestions: **pulse@mhc.net**
Katryna Glettler, Medical Staff Services, **231-935-5891, kglettler@mhc.net**

Kevin Omilusik, MD
Chief Medical Officer
**231-935-6516** | **komilisuk@mhc.net**

Joe Will, MD
Medical Staff President
**231-935-0440** | **jwill1@mhc.net**

Don Caraccio, MD
Chief, Medical Services
**231-935-2284** | **dcaraccio@mhc.net**

Walt Noble, MD, FACS
Chief, Surgical Services
**231-935-6864** | **wnoble@mhc.net**

Derk Pronger
Interim President/Chief Operating Officer
**231-935-6909** | **dpronger@mhc.net**

Loraine Frank-Lightfoot
Chief Nursing Officer & VP Patient Care Services
**231-935-6513** | **lfranklightfoot@mhc.net**

Diane Barton
Quality Director
**231-392-0185** | **dbarton@mhc.net**

Katryna Glettler
Manager, Medical Staff Services
**231-935-5891** | **kglettler@mhc.net**

Yvonne Skiera
Medical Staff Services
**231-935-5884** | **yskiera@mhc.net**

Kim Loveland
Medical Staff Services
**231-935-5892** | **kloveland@mhc.net**