

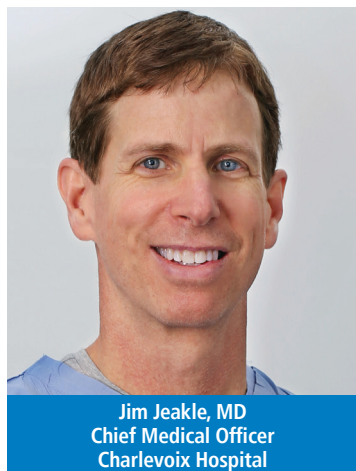
thePulse

October 2018

News for Munson Healthcare Charlevoix Hospital Medical Staff

Great Place to Practice Survey: Your Feedback Matters

Creating a **Great Place to Practice** for providers is something Munson Healthcare Charlevoix Hospital strives to achieve.



Jim Jeakle, MD
Chief Medical Officer
Charlevoix Hospital

"Providers' feedback and opinions are strongly encouraged as this information provides guidance in helping us make this a great place to practice."

— Jim Jeakle, MD; Chief Medical Officer, Charlevoix Hospital

Charlevoix Hospital medical staff will receive an email invitation from survey vendor, Culture Amp, on Nov. 1 inviting you to participate in the online satisfaction survey by Nov. 15. Providers will have two weeks to complete the survey. Please note that there will be no phone interviews as in previous surveys. The new survey should take approximately 5 minutes to complete (excluding any comments you may choose to add), and your responses are confidential.

Look for survey results in future issues of The Pulse, as well as at medical staff meetings.

If you have questions regarding the survey, please contact Dr. Jim Jeakle at 231-547-4477 or jjeakle@mhc.net.



Our new, shorter provider survey launches on Nov. 1. The redesigned survey – based on provider feedback – allows us to ask questions more relevant to Munson Healthcare's goals and strategies, as well as be more nimble in addressing emerging issues such as burn out. Additionally, our ambulatory providers will receive a different set of questions than hospital based providers. Your feedback will help physician and senior leaders focus on the areas that truly matter.

Tell Us What You Think

Please check your email for the survey link from Culture Amp on Nov. 1, and complete the survey by Nov. 15.



Charlevoix Hospital Welcomes New General Surgeon

Munson Healthcare Charlevoix Hospital is delighted to welcome its newest medical staff member, Barrett A. Kielhorn, DO, to the general surgery team.



Barrett A. Keilhorn, DO
General Surgery

"As our physician staff had many 'senior' members, I am very pleased we were able to recruit a young, energetic general surgeon to join our ranks. I am confident he will receive an enthusiastic welcome from our staff and community."

— Roderic E. Tinney, MD
Chief of Staff

Dr. Kielhorn is a graduate of Ohio State University and Michigan State University College of Osteopathic Medicine. He recently completed his residency as a general surgeon at Metro Health Hospital in Wyoming, Michigan, where he was nominated for the American College of Osteopathic Surgeons Resident Achievement Award. Dr. Kielhorn is looking forward to starting the next chapter of his life here in Charlevoix with his wife, Ashley, and 19-month old daughter, Jolie. During his childhood days spent fixing up antique cars with his father, Dr. Kielhorn discovered an aptitude for working with his hands. As he got older, he felt a natural passion for surgery. Today, Dr. Kielhorn channels his talent through cooking and working on home improvements. Like his father and

two brothers, Dr. Kielhorn pursued a career in medicine to help his local community as a medical provider and as a leader. He specializes in general surgery because the hands-on intervention allows him to treat patients as a whole.

Now in Charlevoix, Dr. Kielhorn is looking forward to experiencing the seasonal changes of northern Michigan with his family. He chose Charlevoix Hospital so he could be a part of a small community like the one he grew up in. Originally from Brooklyn, Michigan, Dr. Kielhorn is excited to serve the people of Charlevoix and care for them like he and his family would like to be treated.

Dr. Kielhorn began seeing patients in August at the Munson Healthcare Charlevoix Surgeons office, located next to the hospital at 14695

Park Ave. New patients are currently being accepted, and appointments can be made by calling **231-547-2812**.



Retired Physicians

Please join us in congratulating

Dr. Pamela Knysz and

Dr. Craig Wendt

on their retirement!

Munson Healthcare Charlevoix Hospital Contacts

The Pulse is published six times a year.

We welcome your feedback and topic suggestions: pulse@mhc.net

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Mission

Munson Healthcare and its partners work together to provide superior quality care and promote community health.

Vision

We will become northern Michigan's indispensable system of health care by driving collaboration and coordination that results in care that is of the highest quality, easy to use, and close to home.

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