

March 19, 2020

## VITAL NEW COVID-19 INFORMATION FOR AMBULATORY PROVIDERS: MHC Ambulatory Collection Guidance COVID-19 (3/19/20 3:30 pm)

The [Ambulatory Workflow](#) for the triage and testing of suspected COVID-19 patients has been updated and is posted to the [web](#) along with pertinent forms and resources.

This update includes the current [Munson Healthcare Mobile Collection Sites](#) information as well as the [updated standard work](#).

### VITAL NEW INFORMATION:

The State of Michigan has changed the COVID-19 lab testing requirements:

- 1) **Providers must obtain the PUI number**
  - a. Hotline: 888-277-9894. This number is available 24h x 7d.
- 2) **The [PUI Report Form](#) has changed:**
  - a. Name: *Michigan Interim 2019 COVID-19 PUI Case Report Form 3.19.20*
  - b. Pages: The new form is now four (4) total pages, including instruction sheet
  - c. PUI #: The PUI should be recorded on page two (2), **Specimen being tested at:** section; "MDHHS BOL PUI (nCoV) ID# MI"- field

**Please note:** Any staff member can call, as long as the provider has documented the encounter and assessment in the EHR, so staff is able to provide answers to specific questions (e.g. presentation of symptoms, HPI, etc.). The MDHHS testing guidelines will also be reviewed to ensure testing requirements are being met.

**Michigan Hotline: 888-277-9894**

We want to be clear that we are trying to standardize the way we approach symptomatic patients. If a patient meets the updated criteria for testing, the provider determines next steps:

- A. If patient requires higher level of care (respiratory support, suspected sepsis, etc.), the patient should be transported to the Emergency Department
- B. If your clinic is equipped with testing supplies/protocols, collect specimen per standard collection guidelines and follow treatment care algorithm
- C. If your clinic is not equipped to test, send to your area's mobile collection site with the approved PUI number, appropriate forms and lab requisition
- D. Use clinical judgement. If patient has mild symptoms, is not high-risk and will recover well, instruct patient to go home, rest, stay hydrated, and self-quarantine for at least two weeks