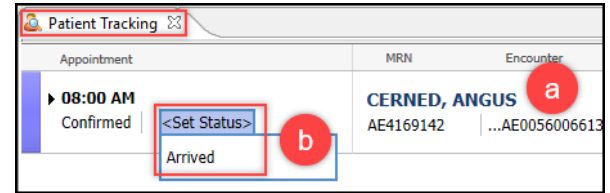


Medicare Secondary Payer Questionnaire (MSPQ) for Clerical Staff

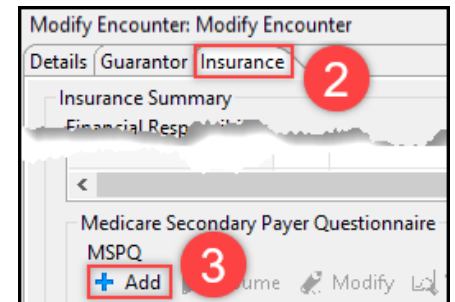
Cerner Revenue Cycle Ambulatory EDUCATION

MSPQ During Manual Patient Check In

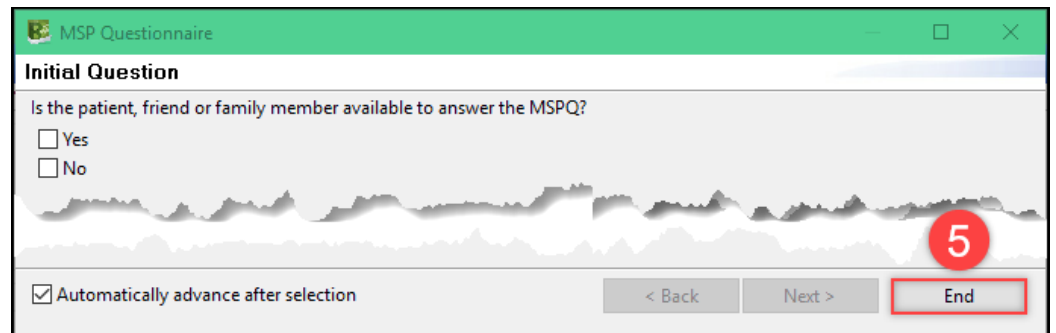
1. From the Patient Tracking screen, begin the check-in process:
 - a. Locate the patient.
 - b. Set status to **Arrived** to launch the check-in conversation.



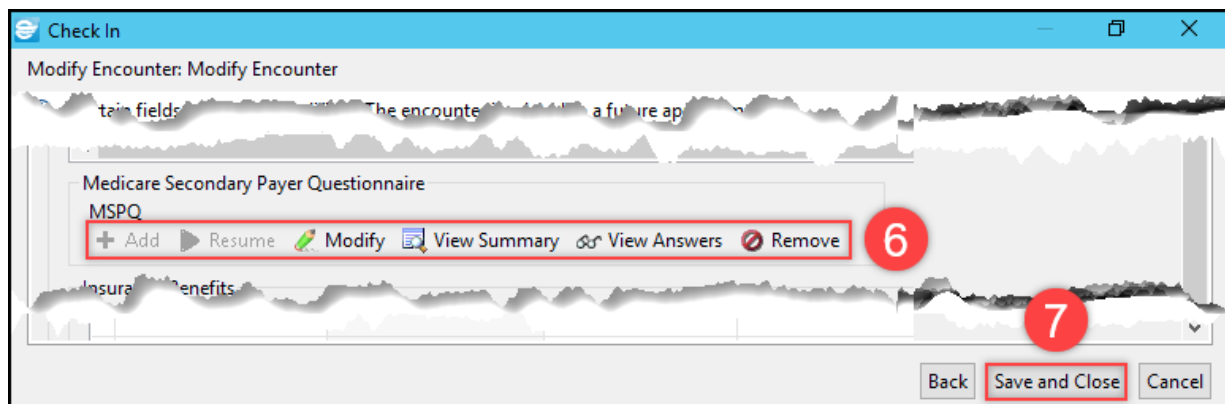
2. When the Modify Encounter conversation appears, select the **Insurance** tab.
3. In the Medicare Secondary Payer Questionnaire section, click **+ Add** to display the questionnaire.



4. Proceed through the series of questions presented. Some questions will auto populate based on data captured from the patient's demographics.
5. When complete, click **End**.



6. Once the MSPQ questions have been launched, additional options become available.
7. Once the questionnaire has been completed, click **Save and Close** to return to the check-in process.



Medicare Secondary Payer Questionnaire (MSPQ) for Clerical Staff

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MSPQ During Tonic e-Registration Patient Check In

1. Once the patient completes e-Registration, open the patient's appointment details on the Patient Tracking screen by clicking in the space next to the status.
2. A red x next to MSPQ indicates that questions need to be answered. Click on MSPQ to launch the Questionnaire.



02:15 PM 337 min
Confirmed Arrived

ZZZZTONICTEST, THVTESTB 56 years

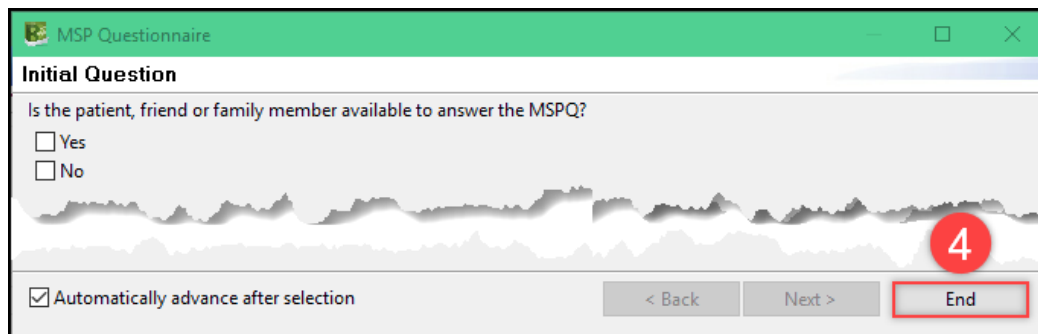
AM4171454 ...AM0056083709

Birth: 08/08/1988
Address: 1234 LEFT DRIVE
TRAVERSE CITY MI 48684-
Employer: --
Phone: --
Mobile Phone: --
Work Phone: --
Alternate Phone: --

ZZZZTONICTEST, ONLINEBOOKINGC

Complete Request | x Address Validation | x Eligibility | Create Encounter | Self-Pay Payment | Images | x MSPQ

3. Proceed through the series of questions presented. Some questions will auto populate based on data captured from the patient's demographics.
4. When complete, click **End**. Continue with the check-in process.



MSP Questionnaire

Initial Question

Is the patient, friend or family member available to answer the MSPQ?

☐ Yes
☐ No

☒ Automatically advance after selection

< Back Next > End