

Outpatient Therapy and Home Care Referrals for Clinical and Clerical Staff

Cerner PowerChart Ambulatory EDUCATION

Summary: Outpatient Physical Therapy, Occupational Therapy, and Home Health referrals are ordered as an Ambulatory Referral, these are sent using Medical Record Request (MRR) and monitored and managed using Referral Management.

Outpatient Therapy and Home Health Referral Orders

Outpatient Physical Therapy, Occupational Therapy, and Home Health referral orders are ordered as an Ambulatory Referral with the Medical Service entered in the order Details.

Referral		≡- ⊘	2	
Ambulatory Referral Ambulatory Referral to C	ncolog, for Lung Cance	er Screening		
Ambulatory Referral to D	iabetes Education	▼ Details for A	mbulatory Referral Grder Comments Magnoses	
		*Medical S	ervice: Physical Therapy	¥

Sending Outpatient Therapy and Home Health Referral Orders

Outpatient Physical Therapy, Occupational Therapy, and Home Health referrals **must** be faxed using Medical Record Request (MRR) in order for the electronic signature to display on the order information. An electronic signature does not display on the documentation if sent from Referral Management.

Within a patient's chart in PowerChart, navigate to the MRR:

🗎 Medical Record Request	
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- 1. Select AMB CP Referral from the Template drop-down.
- 2. Deselect any unnecessary sections.
- 3. Select **Preview** to review orders to be sent are correct and display the electronic signature.
- 4. Select a Purpose.
- 5. Fill in the cover page information, as needed.
- 6. Select the correct Device: !FX(yourclinicname).
- 7. Add the Fax number: Free text the 10-digit recipient fax number.
- 8. Click OK and Send the referral.



Event Status All results	Template → AMB CP Referral	1
From: xx /xx /xx xx To: xx /xx /xx xx Image: To: xx /xx /xx xx	Posting Range	Request for patient Proper authorization received? Destination Requester 5
Related Providers Section	ns 2 mation masked SSN Select all Clear	r all
	Preview	3 Send
	Referral	l Orders



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Referral Management			
All ambulatory referral orders display in Refer	rral Management and need to	be manually managed there as well.	
For more detailed information on Referral Ma	anagement please see the Clir	nical EHR Education website.	
1. Navigate to Referral Management in	PowerChart on the top toolba	ar.	
2 Salact the correct worklist Worklist Ori	ginating: To Send 🗸	Datient	
3. Click in the white space under the des	sired patient's name to	7777VISIONTEST, PATIENT 6.	
open the referral.	·	DOB: JAN 01, 1959	
	AMRWAVE CHDISTINA		1
4. Click Start referral.	65 yrs Female DOB: JAN 18, 1958	4	
5. Assign the referral to me.	This referral has not yet been started. Click the	e 'Start Referral' button to prepare for sending. Start Ref	ferral
	Status: NOT STATTED Edit Substatus: Edit	Case Number: 6	5
6. Edit the Case Details if needed: add	Summany Commenter		-
Comments, attach the relevant referr	al Summary Comments	Documents Insurance Scheduling	R
Insurance information	Case Details	6	<u>Edit</u>
Generate			
7. Click Generate.			
9 The provider latter to cond the referra	l will goporato	Referral Summary	23
8. The provider letter to send the referra	i will generate.		
9. Review the Referral Summary Case Det	tails and click Send .	Cancel Send	_
10. Click OK to send the provider letter.	Create Letter		_
11. Click Cancel to disregard the letter.	AMBWAVE, CHRISTINA		
Note : If the letter is canceled, the	DOB: 1/ 18/ 1958	Ageioo years	
status will still show sent.	Recipient Mary Free Bed at MHC Chums Corn		
12. Send the referral information using		Save As: Transition of Care Sent Munson Healthcare	
Medical Record Request to include		Patient Report(s) Cover Sheet	
the necessary electronically signed			
order, even if the provider letter is		OK Can	ncel
Sent	AMBWAVE, CHR	RISTINA	
	65 yrs Female DO	B: JAN 18, 1958	
13. The Status of the referral will be updat	ed to Sent. Status: Sent Edit		
	Substatus: Edit		_
Undate the status as needed following the re-	ferral management process	Status: Sent Edit	
opuate the status as needed following the re-	ienai management process.	Edit Status	
		Summary Status Prep for Send	-
		Case Detai Pending Acceptance On Hold	
		Closed Cancelled	