

# Patient Care Alerts Documentation for Providers, Clinical and Clerical Staff

Cerner PowerChart Ambulatory EDUCATION

### **Documenting or Reviewing Patient Care Alerts**

Alerts need to be charted by ambulatory care team members as appropriate.

- 1. Click MadHoc on the top toolbar in PowerChart
- 2. Select Patient Care Alerts-Amb.
- 3. Click Chart.
- 4. Select the appropriate alerts.

P Ad Hoc Charting -	
Ambulatory Commonly Used	<ul> <li>Antepartum Intake</li> <li>Patient Care Alerts - Amb</li> <li>Patient Provided Vital Signs</li> </ul>

- Select None for any sections that do not pertain to the patient.
   Note: Yellow colored sections require documentation of None or Special Needs.
- 6. Care team members will determine if previously documented Special Needs still pertain to the patient. If determined that the previously documented Special Needs no longer apply, the care team member may deselect the Special Needs by unchecking the box.



### Notes:

- Ambulatory encounter alerts will NOT cross to hospital encounters.
- Alerts added on hospital encounters will **NOT** fire on ambulatory encounters. Alerts will need to be charted by ambulatory care team members as appropriate.



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### **Documented Patient Care Alerts**

Once an alert has been charted on an ambulatory encounter, an alert will fire one time every 24 hours per person opening the chart. Once the alert is read, click OK.

If the information no longer applies or needs to be updated, open the Patient Care Alerts PowerForm to update.

Cerner Documented Patient Care Alerts	
PATIENT BEHAVIORS combative	~
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### **Documenting or Reviewing Potential for Violence**

After reviewing a previously charted Special Needs:

- 1. Clinical staff will use judgment to determine if the patient continues to have the previously documented
- behaviors or history of violence. If determined that the previously documented behaviors or history of violence no longer applies, the clinical staff may deselect the Special Needs by unchecking the box.
- 2. A new selection of the indicated potential for violence Patient Behaviors will open the Potential for Violence Behavior Plan.
- 3. Document behavior as needed.

Patient Care Alerts		
Patient Behaviors	□ None □ Abusive behavior	
2	<ul> <li>☐ Aggressive behavior</li> <li>✓ combative</li> <li>☐ Harassing behavior</li> <li>✓ Potential/History of violence</li> </ul>	

Potential for Violence Behavior Plan				
For Reference Purposes Only - All Encounters Reason(s) the patient has potential for violence (hx of violence, behaviors this admission, I	nursing judgment)			
Reason Pt. has Potential for Violence. Pt upset in waiting room, yelling and screaming at staff. (09/28/2	23 13:2 Information previously entered will show.			
Reason(s) the patient has potential for violence (hx of violence, behaviors this admission, nursing judgment)				
	Enter information as needed.			
For Reference Purposes Only - All Encounters What triggers the patient's behavior?				
Triggers for Patient Violent Behavior. Long wait times (09/28/23 13:24:00)				
Reviewed Potential for Violence Behavior Plan				
O Reviewed, changes documented O Reviewed, no changes Only available to select if this form been filled out on the current encou	has unter.			

#### Notes:

- Potential for Violence documentation added on hospital encounters will NOT cross to ambulatory encounters.
- Potential for Violence documentation added on **ambulatory** encounters **WILL** cross to subsequent ambulatory encounters until removed by clinical staff.