

Quality Reporting Letter for Ambulatory Quality Managers and Incentive Coordinators

Cerner PowerChart Ambulatory JOB AID

Summary: Ambulatory Quality Managers and Incentive Coordinators can utilize letter template functionality to provide medically appropriate information to health plans for quality incentive purposes.

When: Effective May 12, 2020.

Support: Ambulatory Informatics at 231-392-0229.

Process

- 1. Search for correct patient and locate latest non-billable phone encounter for your practice.
- 2. Within the patient's chart, click the **Communicate** button the on top toolbar.
 - a. Select Provider Letter from the drop down arrow.
 - b. Provider Letter Recipient opens.
- 3. Click the Add Freetext Recipient button.





- 4. a. Enter payer name in the Last Name field.
 - b. Enter 10 digit fax number in the Details field, starting with the area code.
 - c. Click OK.

NOTE: To add as a Favorite, Select the STAR icon.



Once added, all favorites become selectable from the Favorite tab.



5. Change subject to Quality Reporting Letter. DO NOT change the 'Save As:' option.



Quality Template information is displayed. Update as necessary.

Recipient Blue Cross Blue	ue Shited 🔀					
Subject: Quality Reportin	ng Letter	✓ Save A	As: QM Data Collection	Worksheet 🗸		
Transition of Care	Browse Docu	ments		G.		
Calibri	~ 10 ~] 🤫 🔍	Type information into body of message as	<u>ч г с</u>	E E 3	📥 🔤 🌵
Contract ID: _			appropriate			
Please see attached Record	s					
Contact our office if you ha	ve any question	s.				



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6. Click Browse Documents.

Browse Documents

a. Add pertinent documents.

NOTE: To select multiple documents: Select each desired document, notice icon in left column as you add.

3/31/2020	NM MYO MULTI SPECT W NM CARDIAC BLD POOL NM MYO SINGLE W/SPEC	Recchia MD, Dino	NM MYO MULTI SPEC
3/31/2020	NM CARDIAC BLD POOL	Recchia MD, Dino	NM CARDIAC BLD PO
3/31/2020	NM MYO SINGLE W/SPEC	Recchia MD, Dino	NM MYOC SINGLE W

Attach Full Document

Add Results

- b. Click the Attach Full Document check-box.
- 7. To add diagnostic results, click Add Results button.
 - NOTE: To select multiple results:
 - a. Click, hold, and highlight desired results.

standin]	
165.1 cm	165.1 cm	165.1 cm
65 Inch	65 Inch	65 Inch

- 8. If desired, **Click** the **Preview** button to view the letter and attachment(s).
- 9. Click OK, when complete to transmit letter and attachment(s).

achment(s).		Preview		
).	ОК			

b. Click Include Selected button.

Include Selected

Locating Saved Documentation 1. From the left Menu, click Clinical Notes. Clinical Notes

a. Double click on the Administrative & Legal Documents folder.b. Double click on the QM Data Collection Worksheet subfolder.

P Administrative & Legal Documents	
😑 🗁 QM Data Collection Worksheet	
4/23/2020 10:21 EDT Rokos Jr, John R	- "Quality

3. Actions performed are visible from the Actions List tab.

Action List							
Action	Performed By	Performed Date	Action Status	Comment	Proxy Personnel	Requested By	Requested Date
Perform	Rokos Jr, John R	4/23/2020 10:21 EDT	Completed				
Review	Hartman, Jessica A	4/23/2020 10:21 EDT	Requested			Rokos Jr, John R	4/23/2020 10:21 EDT