

Virtual Urgent Care: COVID-19 Reviewing Results for providers

Cerner PowerChart EDUCATION

When a COVID-19 test has resulted, complete one of the items below:

Negative (-) Test Result

- 1. If the test is negative, the result will be added to the patient's chart by clerical staff.
 - a. See: <u>Virtual Urgent Care Receiving Results</u>
- 2. No follow-up is needed.

Positive (+) Test Result

- 1. A clerical staff member will add the result to the patient's chart.
 - a. See: Virtual Urgent Care Receiving Results
- 2. Registration staff to send patient the Doxy.me a link for the Virtual Urgent Care Results (VUC Results) waiting room.
 - a. Verbiage Used: Please join this video visit link to review your lab results with a Virtual Urgent Care provider: <u>https://munson.doxy.me/vucresults</u>.
- 3. The patient will appear in the Doxy.me VUC Results waiting room when convenient.
- 4. From Message Center, a clinician will:
 - a. Go to the Proxies tab.

Need help with proxy?

Additional information can be found here: Granting and

Taking Proxy.

- b. Select MHC Virtual Urgent Care, _.
- c. Open and view the patient's results, including BUN/Creatinine results as needed.
- d. Click Sign.
- e. Click Next.

Display: Last 30 Days Inbox Items (0) Event Date Event 6/8/2022 10:15 AM EDT Other (0/1) Results EVI Orders Documents Messages Action Pane Sign
d ○ Refuse Reas Additional Forward Action: To*: (Limit 5) Comments (Limit 212) Comments Next

Message Center

Inbox Summary

Inbox

Proxy:

Proxies

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MHC Virtual Urgent Care,

- 5. Connect and discuss results with the patient.
- 6. If not prescribing Paxlovid, the process is complete.
- 7. If prescribing Paxlovid:
 - a. Create an addendum to the patient encounter.
 - i. See: How to Modify an Existing Note, <u>Dynamic Documentation</u>
 - b. Order and chart the Paxlovid prescription.

Search:	paxlovid	٩	Туре:	۵.	Ambulatory (Meds as Rx) 🗸 🧹
	Paxlovid 150 mg-100 mg oral tablet				
	Paxlovid 150 mg-100 mg oral tablet (See Instructions, For eGFR >= 60 mL/min, Take 2 tabs (300 mg Paxlovid 150 mg-100 mg oral tablet (See Instructions, For eGFR 30-59 mL/min, Take 1 tab (150 mg)				