

Virtual Urgent Care: COVID-19 Reviewing Results for providers

Cerner PowerChart **EDUCATION**

When a COVID-19 test has resulted, complete one of the items below:

Negative (-) Test Result

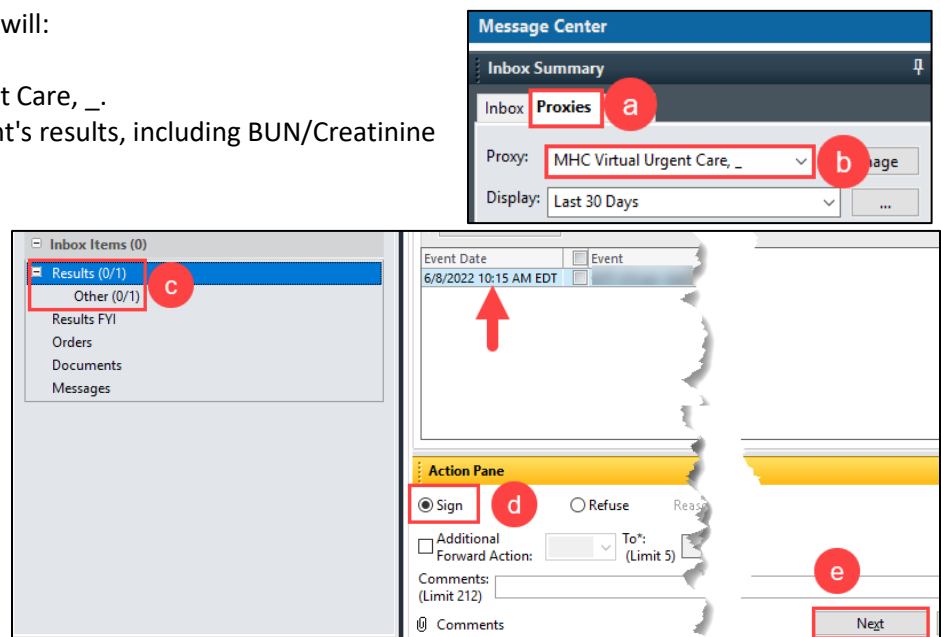
1. If the test is negative, the result will be added to the patient's chart by clerical staff.
 - a. See: [Virtual Urgent Care Receiving Results](#)
2. No follow-up is needed.

Positive (+) Test Result

1. A clerical staff member will add the result to the patient's chart.
 - a. See: [Virtual Urgent Care Receiving Results](#)
2. Registration staff to send patient the Doxy.me a link for the Virtual Urgent Care Results (VUC Results) waiting room.
 - a. Verbiage Used: Please join this video visit link to review your lab results with a Virtual Urgent Care provider: <https://munson.doxy.me/vucresults>.
3. The patient will appear in the Doxy.me VUC Results waiting room when convenient.

4. From Message Center, a clinician will:
 - a. Go to the Proxies tab.
 - b. Select MHC Virtual Urgent Care, _.
 - c. Open and view the patient's results, including BUN/Creatinine results as needed.
 - d. Click Sign.
 - e. Click Next.

Need help with proxy?
Additional information can be found here: [Granting and Taking Proxy](#).



5. Connect and discuss results with the patient.
6. If not prescribing Paxlovid, the process is complete.
7. If prescribing Paxlovid:
 - a. Create an addendum to the patient encounter.
 - i. See: How to Modify an Existing Note, [Dynamic Documentation](#)
 - b. Order and chart the Paxlovid prescription.

